



Haringey

Report for:	Cabinet	Item Number:	
-------------	---------	--------------	--

Title:	The Council's Mid Year Performance Assessment – 2012/2013		
--------	---	--	--

Report Authorised by:	The Chief Executive		
-----------------------	---------------------	--	--

Lead Officer:	Eve Pelekanos – Head of Strategy and Business Intelligence Telephone 020 8489 2508		
---------------	---	--	--

Ward(s) affected: All	Report for Key/Non Key Decisions: Information
--------------------------	--

1. Describe the issue under consideration

1.1. To inform Members of progress against the Council's priorities and other major responsibilities in the second quarter of 2012/13.

2. Introduction by Cabinet Member for Performance Management – Cllr Kober, Leader of the Council

2.1. I am pleased to see the levels of attainment in our schools showing significant improvement. Increasing the standards of education in Haringey is one of the Council's biggest priorities, and I expect to see this progress continue with more of our primary schools being judged by OFSTED as outstanding.

2.2. The work of the Council to protect family accommodation is very welcome, through enforcement and amending permitted development rights for Houses in Multiple Occupation (HMOs). I am also encouraged by the number of affordable homes that have been created in the borough. I am very pleased by the announcement of the 5 final projects being awarded funding through the One Borough One Future Fund. I look forward to seeing these projects deliver excellent outcomes for our community, and to reduce social inequality in the borough.

2.3. The high levels of unemployment in the borough continue to be of concern to me. I expect the Haringey Jobs Fund programme to increase the pace of job creation, and for targets to be exceeded over the next quarter. I am also concerned by the levels of violent crime and re-offending rates in Haringey. I hope to see these tackled through new initiatives working in partnership with the MPS.

2.4. I also want to see significant improvements to the Council's adoption process. The current length of time for children waiting to be adopted is higher than I expect, and this should be improved in the next quarter.

3. Recommendations

- 3.1. To note progress against the Council's priorities and other major responsibilities in the first half of 2012/13.
- 3.2. To note the emerging issues and challenges going forward.

4. Background information

- 4.1. This report is a self assessment of the Council's performance in the first half of 2012/13 (April to September). It also provides an update of key activity against the Council's priorities and other major responsibilities as set out in the Council Plan agreed at Full Council on 16 July 2012.
- 4.2. The main body of this report begins on page 3.

5. Comments of the Chief Finance Officer and financial implications

- 5.1. There are no specific financial implications arising from the content of this report although clearly there are strong links between the Council's performance and how it uses the resources available to it. Furthermore, a number of the highlighted emerging issues could have financial implications for the authority and these will have been picked up and factored in to the Council's financial planning (Medium Term Financial Plan) process.

6. Head of Legal Services and legal implications

- 6.1. There are no specific legal implications arising from this report.

7. Equalities and Community Cohesion Comments

- 7.1. Updates on activities to help us meet the corporate equality objectives will be provided under the relevant sections in this and subsequent performance reports. A progress report on the Corporate Equality Plan will be produced annually.

8. Head of Procurement Comments

N/A

9. Policy Implications

- 9.1. Haringey's quarterly performance assessment links to the following documents / strategies:
 - The Council Plan 2012-14
 - Key strategies

10. Use of Appendices

- Appendix 1: Performance Tables Quarters 1 and 2 2012/13
- Appendix 2: How Haringey compares to London (Quarter 1 2012/13)

11. Local Government (Access to Information) Act 1985

- Service performance indicator returns
- Council Plan (incorporating departmental business plans)



Haringey Council

The Council's Mid-Year Performance Assessment

April to September 2012/13

Produced by
Strategy and Business Intelligence
October 2012

Introduction

1. Haringey's Council Plan 2012-14 was agreed at Full Council on 16 July 2012. The plan identifies five key priorities which will form our major programmes of work for the period 2012-14:

- **Work with local businesses to create jobs**
- **Deliver regeneration to key areas of the borough**
- **Tackle the housing challenges**
- **Improve school standards and outcomes for young people**
- **Deliver responsive, high quality services to residents**

The Plan also describes the key activities which make up our day to day work which help us to deliver our other major responsibilities of:

- **Community Safety**
- **Environment**
- **Health and social care**
- **Resident empowerment and social inclusion**

This report provides an update on the progress that has been made during the first half of 2012-13 against the key indicators and activity which are identified in the Plan.

Summary of the Council's Performance in Quarter Two 2012-13

Areas of progress/achievement

- The Haringey Jobs Programme has so far supported 65 residents into employment.
- Launch of 'A Plan for Tottenham' which sets out the vision for the area to 2025
- 458 affordable housing units completed in 2011/12, exceeding the target of 340
- Attainment levels for Haringey's schools continue to improve across all key stages and the gap with the London and national averages continues to narrow
- Reduction in the percentage of young people whose education or employment status is unknown
- Staff sickness remains better than the London average
- Processing of housing benefit and council tax new claims and change events has improved significantly over this time last year
- Sixteen projects have been shortlisted for the One Borough One Future Fund from over 300 applications
- Improvements in the way residents can carry out transactions with the council e.g. parking payments and penalty charge notices
- Reduction in the number of first time entrants to the youth justice system
- Haringey's recycling rates are the highest ever, closing the gap with the London average.

Areas for focus

- Continue to address high unemployment, particularly amongst young people and in the east of the borough
- Continue to prevent homelessness and continue to respond to the impact of welfare reforms
- Continue to implement improvements to the adoption process to reduce the time it takes for children to be adopted
- Increase the proportion of primary schools rated by Ofsted as good or outstanding
- Address the increasing rates of violent crime and youth re-offending
- Reduce the numbers of delayed transfers of care.

The key emerging issues from this period are:

- A number of **housing and planning proposals** have been announced by the Government, some of which will require legislative change and/or consultation.
- The **Homelessness Order 2012** will come into force on 9 November 2012. Amongst other changes, the order details under what circumstances a local authority may discharge the main homelessness duty to the private sector without consent.
- The Home Office has been transferring 2012/13 funds over to the Mayor's Office for Policing And Crime (MOPAC) for distribution. The **Community and Safety Fund** will incorporate several former funding streams for community safety.
- The Department of Health has published the following documents relating to the reform of adult social care:
 - **The White Paper: 'Caring for our future'** – aims to develop a system that will promote wellbeing and independence at all stages, to transform people's experience of care and support, and to give people control over their own budget and their own care and support plan
 - **The Draft Care and Support Bill** - provides enabling legislation for the reforms set out in the White Paper and will be introduced to Parliament in late 2013.

Summary of Performance

		Performance Indicators			
All		Green 21	Amber 9	Red 11	N/S 5
Priorities	Work with local businesses to create jobs for local people	Green 1	Red 1	N/S 1	
	Deliver regeneration to key areas of the borough	Monitored through activity			
	Tackle the housing challenges	Green 3	Red 2		
	Improve school standards and outcomes for young people	Green 4	Amber 3	Red 4	
	Deliver responsive, high quality services to residents	Green 6		Amber 1	N/S 1
Other Major Responsibilities	Community Safety	Green 3	Amber 3	Red 1	
	Environment	Green 1	Red 1		
	Health and Social Care	Green 3	Amber 2	Red 2	N/S 3
	Resident Empowerment and Social Inclusion	No specific performance indicators			
Key		Green	Amber	Red	No Status

Please note: the table above only includes indicators for which data is available. Please see Appendix 1 for further details.

'No status' refers to indicators that are data only or where no target has been set.

Priority 1: Work with local businesses to create jobs for local people

Performance Highlights

- 17 jobs have been created through the **Haringey Jobs Fund** in the year to September, although below the target of 20, we expect to exceed the target of 50 by the end of the financial year.
- 6.1% of the working age population were claiming **Jobseekers' Allowance (JSA)** in September 2012. This remains above the London and England rate.

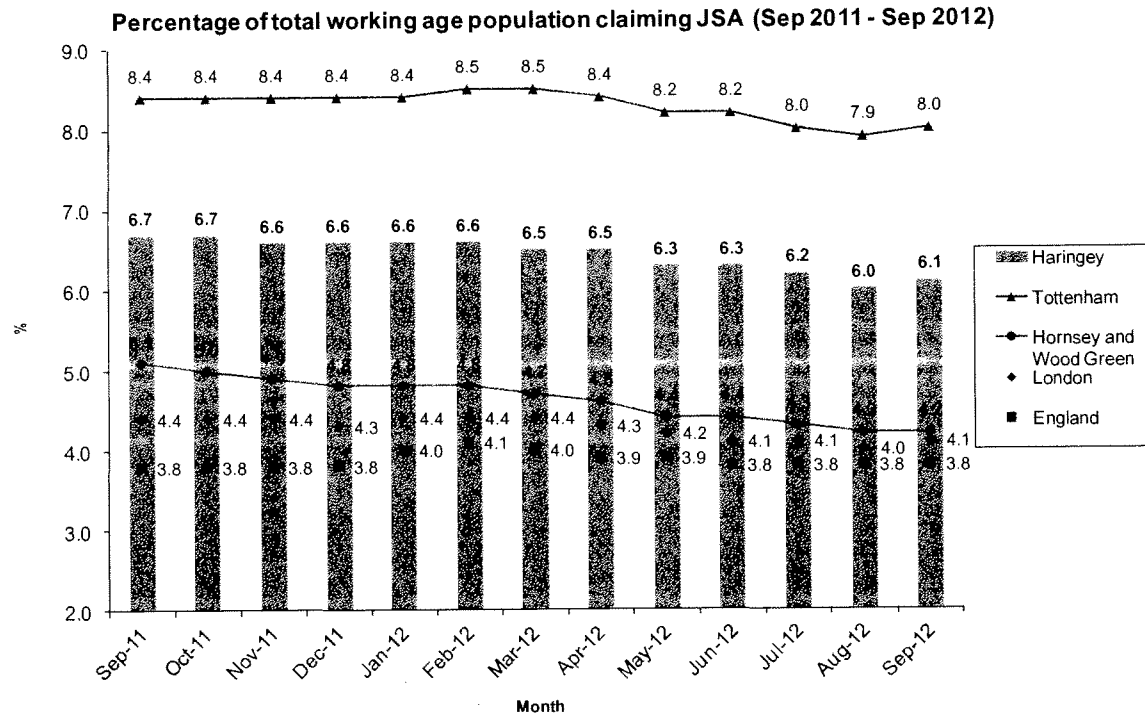
Job Creation

Period	Jobs created	Target
Quarter 1	14	14
Quarter 2	3	6
Total	17	20

2. 17 jobs have been created through the **Haringey Jobs Fund** in the year to September, below the target of 20. However, the Council is on track to exceed its target of 50 jobs by the end of the financial year with agreements now in place with employers to create at least another 53 jobs through the Haringey Jobs Fund by 31 March 2013.
3. From April 2012 to September 2012, 65 local unemployed residents had been supported into employment through the **Jobs For Haringey** programme (this includes the 17 jobs created under Haringey Jobs Fund). All of these people were supported into employment by the Council's Haringey Employment and Skills Team (HEST).
4. From October 2012 Haringey Council will be taking a lead in delivering the third phase of the 'North London Pledge' to combat unemployment and worklessness across Enfield, Haringey and Waltham Forest. By September 2014 this phase will lead to 900 people across the three boroughs being supported into employment.

Employment

5. In September 2012, 6.1% of Haringey's working age population were claiming **Jobseekers' Allowance (JSA)**. Having been fairly stable for the last year (6.7% in September 2011), the JSA rate has fallen slightly in recent months, mirroring the national and regional trends, except for a marginal rise in September. Haringey rates remain significantly above the London and England rates.



The JSA claimant rate is disproportionately high:

- in the east of the borough, particularly Northumberland Park (12.2%).
- for males (7.1% compared to 5.1% for females)
- for 20-24 year olds (10.5%), albeit this has decreased by 12% (1.5 percentage points) since February 2012.

6. In the twelve months to June 2012 (data published October 2012):

- 12,800 Haringey residents were 'unemployed'. These are people who are out of work and actively looking for work and available to start work within a fortnight. This represents 10.7% of 'economically active' residents compared to 9.2% in London. This has reduced from 12.5% in September 2011.
- 41,500 Haringey residents were 'economically inactive'. These are people who are out of work but have not actively sought work in the last four weeks. 43.3% of the economically inactive population are students, compared to 30.9% in London

Emerging Issues

Job Seekers Allowance

A new sanctions regime governing Job Seekers Allowance has been announced by Mark Hoban, Minister for Employment. Under the old sanction system those who fail to live up to their responsibilities could lose JSA for up to 3 months. From 22 October that will increase to up to three years for repeat offenders who refuse to accept jobs or voluntarily leave a job without good reason.

Priority 2: Deliver regeneration to key areas of the borough

Regeneration Initiatives

7. In August 2012, the council launched 'A Plan for Tottenham' which sets out the vision for the area to 2025. It outlines proposals for quality housing; stronger communities; a vibrant arts and culture scene; a welcoming civic heart; wide retail mix; attractive public spaces, and successful businesses.
8. Initial meetings on improvements to **Tottenham High Road** including signage, pavements and shop frontages have been held with more detailed stakeholder consultation scheduled for October 2012. Topographical Surveys have commenced and the main construction works are scheduled to commence in April 2013.
9. A planning application has now been submitted for the southern half of **Lawrence Road** (N15) for the provision of 264 new residential dwellings and 500 sqm of flexible commercial/retail floorspace.
10. Following initial consultation on the draft masterplanning options for **St Ann's hospital**, the NHS have decided to bring forward two thirds of the site for residential development and retain a third for health provision. The Council will now work with the NHS to develop plans, with a planning application expected mid 2013.

Planning Policy

11. The consultation for Haringey's Preliminary **Community Infrastructure Levy (CIL) Draft Charging Schedule** closed on the 17 September 2012. The Levy aims to secure funding from future development in the borough which will contribute towards delivering infrastructure including sports and community facilities, schools, training facilities, parks, play space, health facilities and the transport networks. The Council is now taking into account the representations received before publishing a Draft Charging Schedule. This will be consulted on for a period of four weeks towards the end of 2012 before submission for independent examination in 2013. The Council aims to adopt a CIL in 2013.
12. The **Local Plan Strategic Policies Examination in Public (EiP)** is ongoing. Haringey's Local Plan: Strategic Policies is the new plan for the future development of the borough up to 2026. The latest consultation on the modifications recommended by the Inspector ran from 31st August – 12th October 2012. The majority of the modifications relate to matters of effectiveness, justification and consistency with national policy. The results of the consultation have been sent to the Inspector and we expect to receive the Inspector's report by the end of year.

Design Awards

13. The **Haringey Design Awards** were held on 5th July. The independent judging panel made awards to:
 - Connaught Gardens (Best Built Project)
 - The Lighthouse (Best Homes)
 - Park Avenue South (Commendation)
 - Heartlands School (Best Green Design, Best New or Improved Place and Overall Winner)
 - Haringey Mortuary (Best Heritage Project)

Emerging Issues

Technical review of planning appeal procedures

The Government is consulting on a set of proposals with the aim of making the planning appeal process faster and more transparent, and improving consistency and certainty in decision taking time scales. The consultation runs until 13 December 2012.

Housing and planning proposals

At the beginning of September the Prime Minister and Deputy Prime Minister announced a major housing and planning package including the following measures:

- Planning Inspectorate to decide whether to remove section 106 restrictions on house builders to help unlock an estimated 75,000 homes currently stalled due to sites being commercially unviable.
- New legislation for Government guarantees of up to £40 billion worth of major infrastructure projects and up to £10 billion of new homes.
- Inviting bids to build up to 15,000 affordable homes and bring 5,000 empty homes back into use using new capital funding of £300m and the infrastructure guarantee
- An additional 5,000 homes built for rent at market rates in line with proposals outlined in Sir Adrian Montague's report to Government on boosting the private rented sector
- Legislating to address poor performing town hall planning departments
- Allocating an additional £280m with matching contributions from house builders to extend of the 'FirstBuy' scheme to an additional 16,500 first-time buyers
- Consulting on changes to increase existing permitted development rights for extensions to homes and business premises.

Sitematch London

A major new tool has been created to encourage development across the capital. Along with regular events and the website, Sitematch London facilitates introductions between developers and boroughs and provides details of available investment opportunities; Haringey currently has over thirty different sites listed on the website.

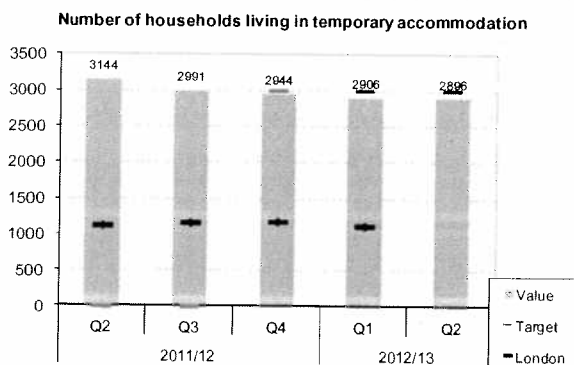
Priority 3: Tackle the housing challenges

Performance Highlights

- The number of households in **temporary accommodation (TA)** continues to reduce albeit the rate of reduction has slowed. There are currently 2,896 households living in TA.
- The number of households **accepted as homeless** is better than target. There have been 264 acceptances this year against a target of 372.
- The number of households **prevented from becoming homeless** is below target. There have been 226 preventions against a target of 244.

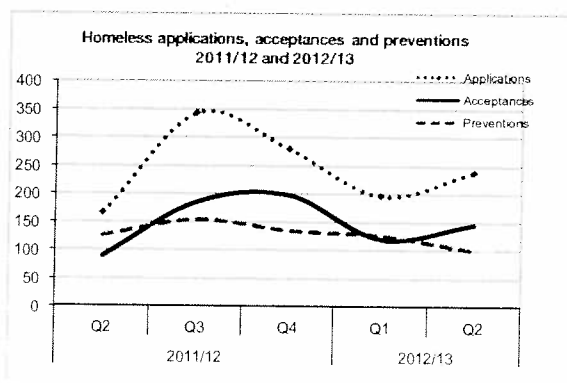
Temporary Accommodation and Homelessness

14. The Council's ability to prevent homelessness has been hampered by a shortening supply of private rented accommodation. The reduction in the Local Housing Allowance has resulted in fewer properties being affordable to households on housing benefit and competition for accommodation from other London boroughs has further constrained supply.



- The overall fall in the number of **households living in temporary accommodation (TA)** continues (248 households (7.9%) since this time last year). However, the rate of decrease has slowed.
- As at June 2012, 71% of Haringey households were placed in the borough. This puts Haringey 19th out of 29 London boroughs.

15. Haringey aims to prevent homelessness before it occurs. The Housing Advice and Options team seeks to divert households from becoming homeless by offering advice, supporting households to remain in their existing home if possible or finding suitable alternative accommodation ('homelessness preventions').



- There have been 226 **homelessness preventions** in the year to September, (including 100 in Quarter 2), below the target of 244. The number of preventions was lower than the number of acceptances both in quarter 2 and the year to date. This is in part due to pressures relating to the number of private rented sector properties available.

Of the 100 homelessness preventions in quarter 2:

- 54 households were enabled to remain in their existing home.
- 46 households were assisted with obtaining alternative accommodation.

16. There were 264 homelessness acceptances in the year to September, better than target. Haringey acceptance numbers for the 12 months to September 2012 (591) remain above the most recent London benchmarking figure of 362 (12 months to June 2012).
17. Haringey's acceptance rate (percentage of homeless applications accepted) is 61% compared to a London rate of around 45%, this is in part because Haringey's housing advice and options team ensures that only those needing to progress to the application stage do so. Despite this, the number of applications in Haringey is around 11% higher than the London average.
18. Recently cited in the DWP report: 'Managing the impact of Housing Benefit reform', the North London Practical Support Hubs based in Haringey and Islington are continuing to offer practical advice and help to those affected by the Housing Benefit reforms, including helping tenants to claim benefits; negotiating with creditors to reduce debt repayments; negotiating with landlords to reduce rents and ensuring that any arrears can be repaid by affordable instalments. From its launch in February up until the end of September, the hubs had handled 196 Haringey cases.

Affordable Housing

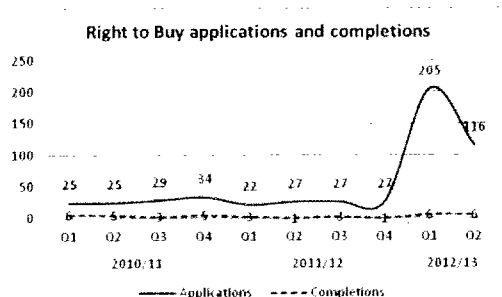
19. 458 affordable housing units were completed in 2011/12, exceeding the target of 340. Over half of the units completed were in Hale Village (256). 381 completions are anticipated for 2012/13, again the 284 units in Hale Village will represent the majority of the completions.

There are various reasons why the number of affordable homes completed will fall and is likely to continue falling over the next two to three years:

- The impact of the economic downturn which has seen lending become harder to obtain as lenders place more stringent criteria on loans and investments.
- The mortgage market has become harder to access resulting in a fall in the number of house sales, meaning fewer developments have been brought forward.
- Landowners have been more willing to retain their land until the economic conditions improve rather than release for development.
- The change to the HCA (Homes and Communities Agency) investment model and reduction in overall government grant is likely to dampen provision at least in 2012/13 and 2013/14 as registered providers begin to bring forward new schemes.

Right to Buy

20. In 2011/12 Haringey had 103 Right to buy applications and 8 RTB sales. As a result of the increase in available discount from April 2012, in quarter 1 2012/13 Haringey received 205 applications and 116 applications in quarter 2. It is too early to say how many of these will result in completions.



Housing Benchmarking

21. The 2011/12 ELASH return (English Local Authority Statistics on Housing), which provides a picture of how we compare with other boroughs on housing matters, has now been published. Highlights include:
- Haringey had 17,763 households on the housing register as at 1st April 2011, a 6% reduction from the previous year but still the 7th highest in London. However, since the re-registration process earlier this year, there are now only 10,589 households on Haringey's housing register, which puts Haringey 14th highest out of 29 boroughs and below the London average. 75 per cent of households on the register require 1 or 2 bedroom accommodation.
 - As at 1st April 2012, Haringey had fewer vacant local authority owned properties (163) than the London average (216).

Houses in Multiple Occupation

22. In September Cabinet withdrew permitted development rights which allowed small properties to become houses in multiple occupation (HMOs) without planning permission. This change will enable the Council to better manage the impact of small HMOs, ensure they are of a high standard and protect family accommodation in the borough. The declaration will come into force in 12 months subject to statutory consultation.
23. The council is currently consulting on the proposal to introduce an Additional HMO Licensing Scheme for houses in multiple occupation (HMOs) in all or part of the five wards which make up the Tottenham area (Northumberland Park, Bruce Grove, Tottenham Green, Tottenham Hale, Seven Sisters). The results of the consultation will be published in January 2013.

Emerging Issues

Localism Act

The Homelessness (Suitability of Accommodation) (England) Order 2012 will come into force on 9 November 2012. The order details under what circumstances a local authority may discharge the main homelessness duty to the private sector without consent. Among other requirements it requires authorities when placing outside of borough boundaries to consider;

- The distance of accommodation from the borough
- Levels of disruption in terms of education, employment or caring responsibilities
- Proximity and accessibility of the accommodation to medical facilities needed by the household
- Proximity and accessibility of the accommodation to local services, amenities and transport.

The Private Rented Sector

The Communities and Local Government Committee is conducting an inquiry into the private rented housing sector. The Committee is inviting submissions from interested parties covering the quality and regulation of private rented housing, and levels of rent within the sector by 17 January 2013.

Priority 4: Improve school standards and outcomes for young people

Performance Highlights

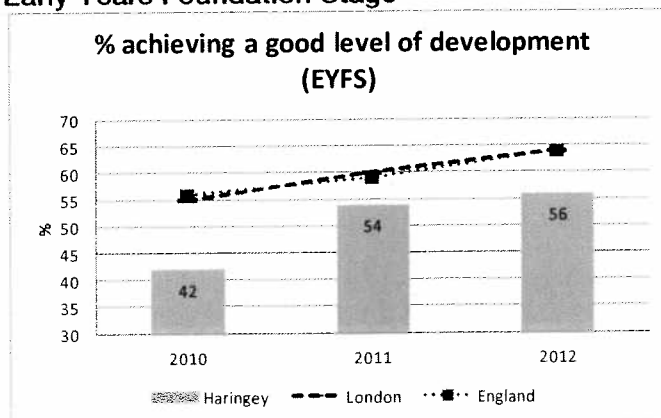
- **Attainment levels** for Haringey's schools continue to improve across all key stages and the gap with the London and national averages continues to narrow.
- The proportion of Haringey's children's centres and secondary schools judged by Ofsted as being good or outstanding is consistent with figures for England. However, 59% of primary schools were rated good or outstanding compared to 69% for England (June 2012).
- The rate of children subject to a child protection plan is 13.1% higher than this time last year at 57 per 10,000 population and remains higher than in similar boroughs.
- The rate of children in care continues to decrease, currently 94 per 10,000 population, but remains higher than in similar boroughs.
- The average number of days a child waits from becoming looked after to being placed for adoption was 722 for the year to date. This is worse than the 639 day national threshold.
- 5.5% of young people aged 16-19 are not in education, employment or training, better than the 8.9% target.

Schools

Educational Attainment Benchmarking data

24. Since attainment figures were reported in quarter 1, national and regional figures have been published. These allow us to see how Haringey compares.

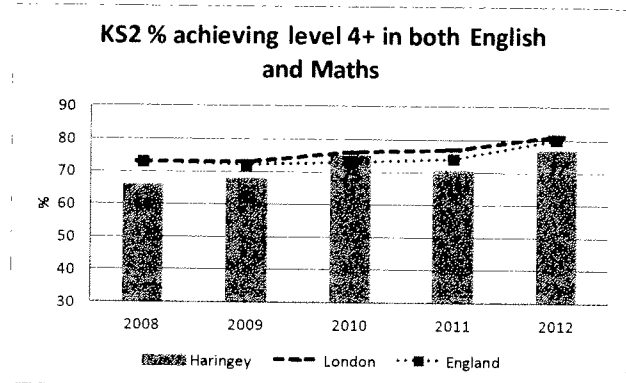
Early Years Foundation Stage



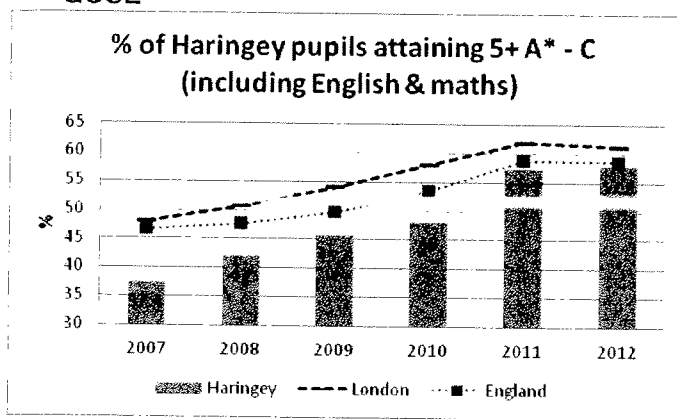
- The percentage of children achieving a good level of development in the Early Years Foundation Stage has continued to improve but not as fast as results in England. Haringey improved from 54% to 56%. Results in England improved from 59% to 64%. Haringey's ranking has fallen from 122nd to 138th (out of 152 local authorities)

Key Stage 2

- Provisional results for Key Stage 2 (end of primary school) show a 6% improvement from 71% to 77% for the percentage of pupils achieving level 4 or above in both English and maths. Haringey's ranking has improved from 109th to 107th (out of 150 local authorities).



GCSE

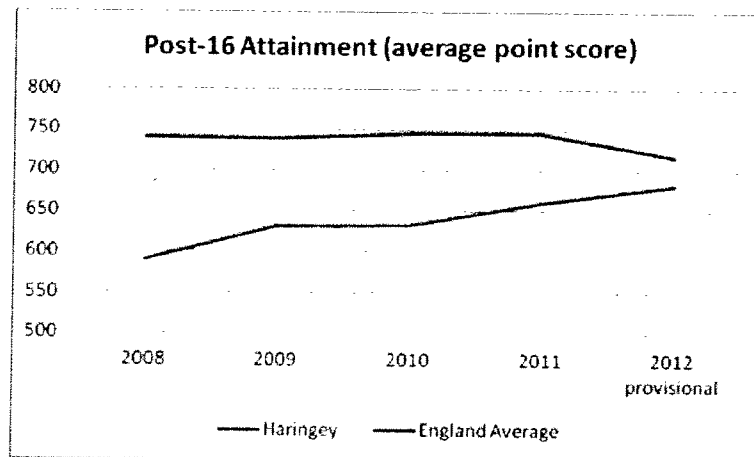


- The provisional GCSE results for 2012 show that 57.9% of Haringey pupils attained 5+ A* - C (including English & maths) compared to 58.6% in England. Haringey is now ranked in 78th (out of 151 local authorities).
- The percentage of pupils making expected progress from KS2 English to GCSE English is 74.7% (England 68.9%). Haringey has maintained its rank of 22nd (out of 151 local authorities).

- The percentage of pupils making expected progress from KS2 Maths to GCSE Maths is 77.6% (England 69.6%). Haringey has improved its rank to 19th (out of 151 local authorities).

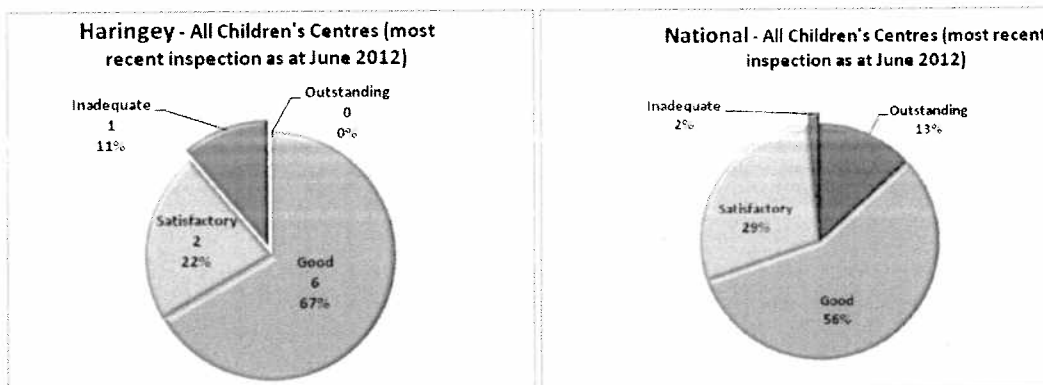
Post-16

- Provisional results for post-16 attainment show that Haringey's total average point score has improved from 661.4 to 681.7, whilst the England average has reduced from 745.9 to 717.7. Haringey is ranked 128th (out of 149 local authorities). The average point score per exam entry is now 210.1 (England 211.8). Haringey is ranked 69th (out of 149 local authorities).

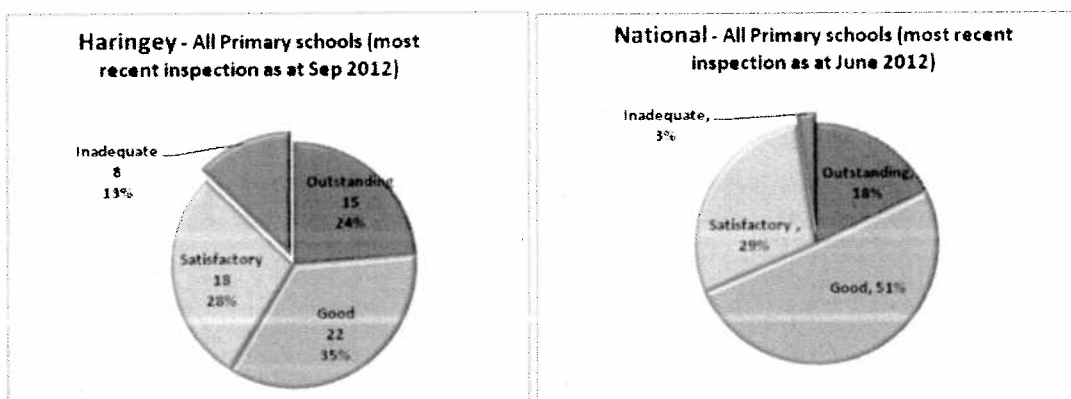


Ofsted Judgments

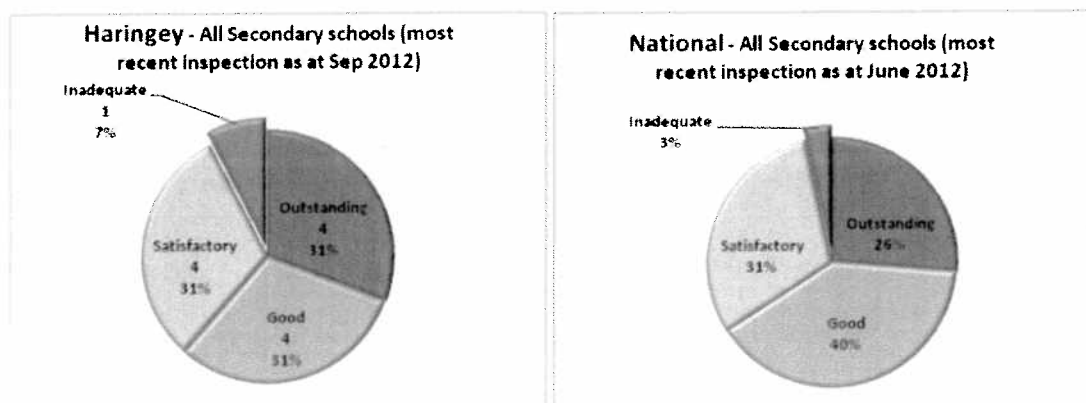
25. As at the end of September, of Haringey's 9 Children's Centres, 6 were judged good/outstanding (66.7%). This is consistent with provisional figures as at June 2012 which show that 69.7% of Children's Centres in England were rated good/outstanding.



26. As at end of September 37 out of a total of 63 primary schools (59%) were rated good or outstanding compared to 69% for England (June 2012). This figure includes academies, all four of which are currently 'inadequate'.



27. As at the end of September 2012, 8 out of 13 secondary schools were rated good or outstanding (62%) compared to 66% for England (July 2012). This figure includes three academies, of which two are 'outstanding' and one is 'good'.



28. To ensure that Haringey schools continue to improve there is a managed programme of school to school support in place to spread good practice across the borough and learn from elsewhere. Additionally, an independent education commission is set to recommend radical proposals early next year, and a new School Improvement Service will also commence early next year.
29. Following a sustained period of under-performance and the lack of success in attempts to create sustained improvement from other methods of intervention the council's Cabinet agreed to commence consultation on the closure of John Loughborough School. In parallel with this process, the South of England Conference of Seventh Day Adventists (SEC) is working to identify a sponsor to overcome the challenges identified in the Ofsted review and support the school to become an Academy.

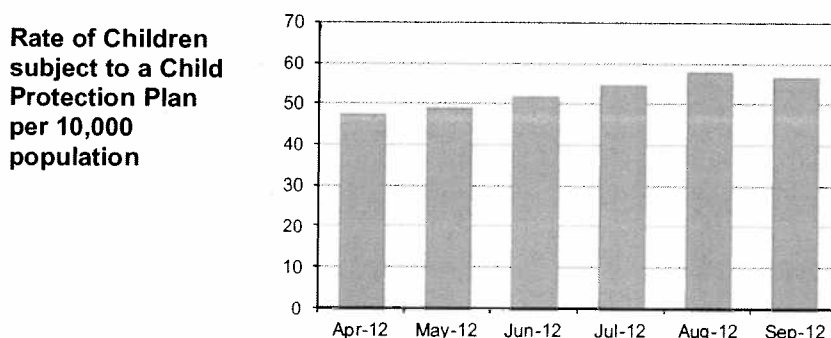
School Place Planning

30. A strategy has now been developed to ensure the council meets the future demand for school places as a result of the participation age rising to 18 (all young people in England must now continue in education or training, until the end of the academic year in which they turn 17 from 2013 and until their 18th birthday from 2015).
31. In July, the council's Cabinet decided that both Belmont Infant and Belmont Junior Schools should be expanded from 2 forms of entry (56/60 places) to 3 forms of entry (84/90 places) with effect from the reception intake in September 2013, subject to the granting of any planning permission required as a result of the expansion.

Children's Social Care

Child Protection

32. The rate of children subject to a child protection plan is 13.1% higher than this time last year at 57 per 10,000 population, which equates to 38 more children subject to a child protection plan than this time last year (328 children in total). This remains considerably higher than comparator authorities.



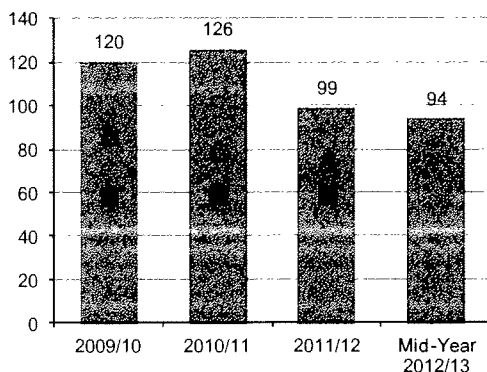
33. Early analysis of the 2011/12 Children in Need Census shows that the percentage of referrals going on to an initial assessment (91%) is much higher than comparator authorities (77%). The high conversion from referral to assessment is the result of robust screening and the Multi-Agency Safeguarding Hub (MASH) process.

Children in Care

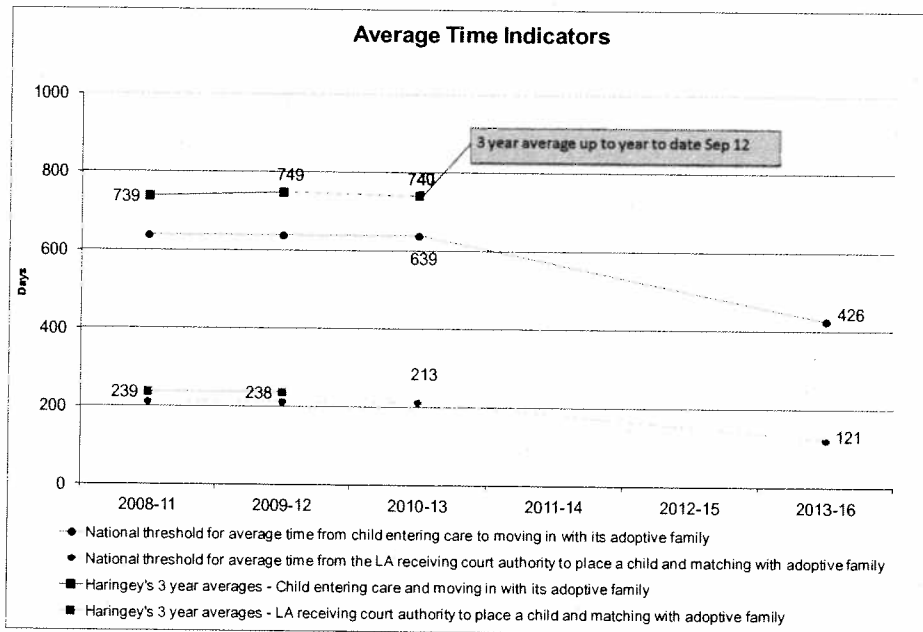
34. The rate of children in care per 10,000 population is 94 (536 children), a reduction compared to this time last year when the rate was 108. This remains considerably higher than the average for Haringey's statistical neighbours (74 as at 31st March 2012).

Rate of Children in Care per 10,000 population

Haringey Rate per 10,000	■
Statistical Neighbours Rate	▲
England Rate per 10,000	■

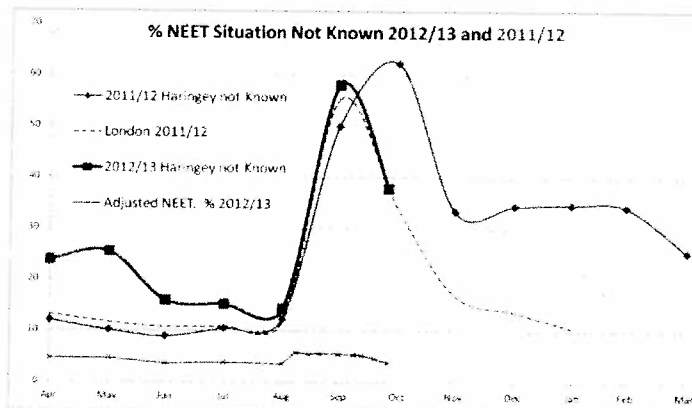


35. Workforce stability in the long term social work teams has resulted in more timely management of care plans. More children are moving to permanent/stable care arrangements such as Special Guardianship and Adoption and where appropriate children are returning to live with family members. There have been 9 adoptions in the year to September, on track to meet target of 15 and 14 special guardianship orders (SGOs).
36. The average days from becoming looked after to being placed for adoption was 722 for the period April- September 2012. This is above the 639 day national threshold (rolling 3 years for 2010/2013). This is also just above the 2011/12 figure of 715 days but we have observed improvements in our permanency tracking processes and timeliness and systems have been put in place to monitor the timelines for children throughout all the stages of the adoption process.
37. Improved monitoring systems and additional resources are speeding up family work. The average time taken from becoming looked after to being placed for adoption will begin to reduce as the number of children who have already waited a long time are placed. However, it may take some time for this to happen. Children are being matched to families during the assessment process so that they can be placed as soon as possible after the placement order.
38. The DfE has recently published an updated adoption scorecard for the period 2009 to 2012. This shows that in Haringey the average days from a child entering care and moving in with its adoptive family was 749 for the rolling 3 year period 2009 to 2012. Our own quarterly monitoring shows that the 3 year average to September 2012 is 740 days.



Young People Not in Education Employment or Training (NEET)

39. As at September, 5.5% of young people aged 16-19 were not in education, employment or training. The percentage of young people whose current situation (i.e. whether in employment, education, or training) was not known was 58.1%.



There is an annual seasonal increase in 'Not knows' coinciding with the end of the school year. The chart shows that the peak in 2012/13 is lower and earlier than in 2011/12.

40. This year, the Not Knowns level as at 26th October is around 40% lower than the same time last year. Moreover, progress is in line with the London trend for last year, reflecting the significant progress made by the service in tracking young people.

Emerging Issues

The Department for Education's National Prospectus Grants Programme 2013-15 is now open to applications from the voluntary and community sector. Applicants are invited to submit proposals to improve outcomes for children, young people and families with a particular emphasis on early intervention and supporting the most disadvantaged.

The funding will provide up to £30 million for each year in 2013-14 and 2014-15 and projects will contribute to policy thinking and delivery on the ground to:

- promote excellence in early education and childcare, so enabling all children to achieve success in their early years and later education;
- develop and reform services that support children with SEN, disabilities and other health needs;
- develop and reform safeguarding services that protect and support children at risk of harm;
- develop and reform the care system and speed up the process of adoption; and
- focus and develop local services to improve outcomes for vulnerable and disadvantaged young people.

On 4 July the Royal Society for the encouragement of the Arts, Manufacturers and Commerce (RSA) published its report '**The Missing Middle: The Case for School Commissioners**', setting out the case for 'school commissioners' acting as an educational middle tier at regional/sub-regional level, working alongside a new independent regulatory body, with a slimmed-down DfE. This is the latest contribution to a series of papers from a range of bodies on the middle tier, a debate with major implications for the future role of local authorities.

The House of Commons Education Committee has published its fourth report, **Children first: the child protection system in England**. The report recognises the scale and nature of child abuse and the challenges faced by the child protection system. It suggests that 'the balance of evidence is heavily in favour of care being considered as a viable, positive option at an earlier stage for many children'. It highlights serious concerns with the current system and offers a series of recommendations for improvement including a need to greater acknowledge abuse of older children and abuse between teenagers.

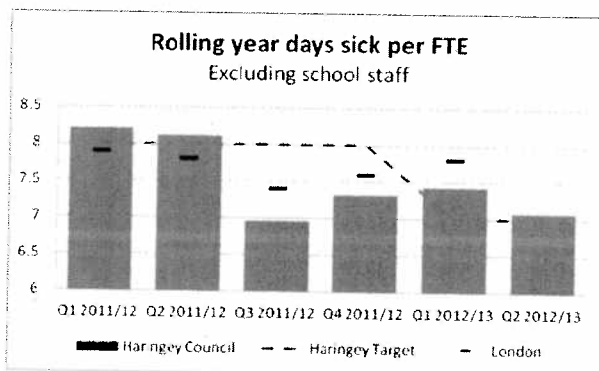
Priority 5: Deliver responsive, high quality services to residents

Performance Highlights

- **Staff sickness** has reduced to 7.09 days per Full Time Equivalent employee (FTE) and remains below the London average.
- The average time taken to respond to **complaints and members' enquiries** is better than target (11.5 days and 8.5 days, respectively)
- 57.7% of **council tax due for the year** was collected in the year to September, slightly better than last year and better than target.
- The time taken to process **housing benefit and council tax new claims and change events** was 12.8 days for the year to September, a significant improvement on last year, and better than the 18 day target.

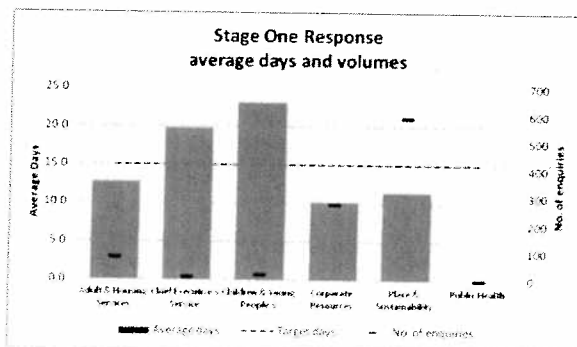
Staff sickness

41. Sickness for Haringey Council (excluding school staff) reduced from 7.77 days per FTE in April 2012 to 7.09 days per FTE in September 2012. This is better than the London average of 7.8 days for London (based on data for 21 boroughs as at Q1 2012/13).



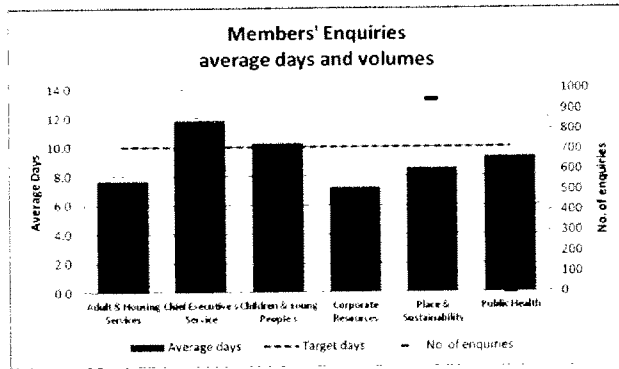
Complaints and Members Enquiries

42. In the first half of 2012/13 the average time taken to respond to **Stage One complaints** was 11.5 days against a target of 15 days. Chief Executive's Service and Children's Services were above the target days albeit the actual number of enquiries dealt with was small (10 and 20 enquiries, respectively).



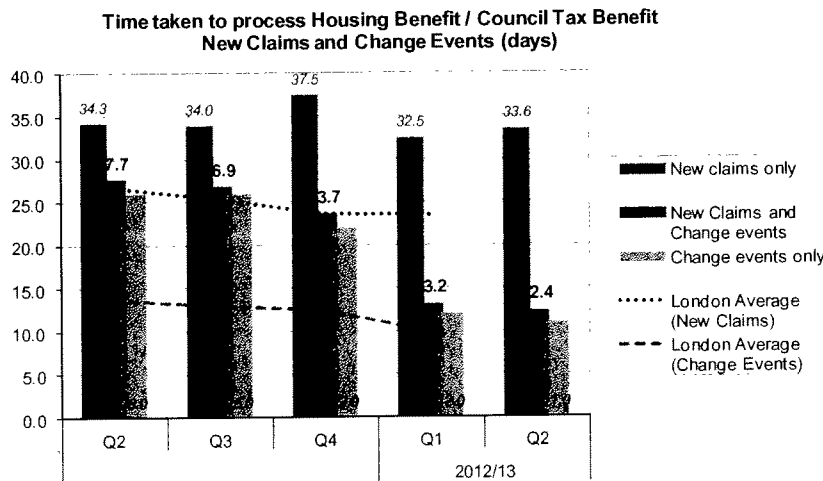
43. 9% of complaints received were escalated to **Stage 2: Independent Review** in the first half of the year, an average of 26 cases per month. This represents an increase in both proportion and volume of escalations compared to the six months to March 2012 (5% and 14 per month, respectively).

44. In the first half of 2012/13 the average time taken to respond to **Members' Enquiries** was 8.5 days against a target of 10 days. Although the Chief Executive's Service is above the target days the actual number of enquiries dealt with was small (27 enquiries).



Processing of housing benefit/council tax claims

45. The time taken to process housing benefit and council tax new claims and change events was 12.8 days for the year to September, a significant improvement on the same period last year, and better than the 18 day target. This reduction was largely caused by an 11 day average for processing change events which was achieved by increased automation of the process. However, the average time taken to process new claims increased to 33.6 days in Quarter 2 and remains above the London average (23.5 days in Q1 2012/13).



Council tax

46. 57.7% of council tax due for the year was received in the year to September, slightly above levels achieved at this time last year and the profiled target.

47. On 10th July Cabinet considered options for a Council Tax Benefit (CTB) Scheme and agreed that the Council look to adopt a scheme that will reduce CTB payment for all claimants in line with the reduction in Government grant. This decision was in response to the Government's proposal to transfer support for Council Tax to local authorities from 2013-14 and reduce funding for it by 10% as part of its deficit reduction programme. Council Tax Benefit (CTB) will be abolished and local authorities must develop their own systems for rebating council tax. Consultation with impacted groups and an equalities impact assessment has now closed and results are being evaluated. The final scheme will be put before Full Council in January 2013.

Resident Empowerment

48. Eight thousand residents attended the 2012 Lordship Rec Community Festival joining in the sports, arts and crafts, music and dance, history, discussions and other fun and educational activities on offer. The event was organised and co-ordinated by the Lordship Rec Users Forum, the community-led stakeholders organisation that has driven forward the successful regeneration of the park.
49. Under the new right for communities introduced through the Localism Act 2011, a Highgate community group has applied to Haringey and Camden councils to be formally designated as a **neighbourhood forum** and to set the boundary of their neighbourhood area. Both councils are now seeking views and comments on the applications from residents and other interested stakeholders. The consultation has now closed and results are being evaluated.

Quality services

50. Following receipt of more than 300 applications for the **One Borough One Future Fund**, the Council's Innovation Panel shortlisted 17 projects. Shortlisted applicants were subsequently asked to develop full proposals. A decision on five selected projects will be made at Cabinet in December 2012.
51. Motorists in Haringey can now choose to **pay by phone for Pay and Display parking**. Once registered with the PayByPhone service, parking fees in Haringey can be paid direct from mobile phones with the cash option remaining for those who want it. Motorists who sign up for this service in Haringey may also then use it in any of the 10 other London boroughs that use it.
52. A new **on-line facility allowing residents to challenge parking penalty notices** went live at the end of September 2012. Residents can now view the photographic evidence. Also improvements to access arrangements for purchasing visitor vouchers on-line have been made resulting in a 30% increase to on-line volumes.
53. From 1 December **Haringey's leisure centres will be managed by Fusion Lifestyle**. As a result of the new arrangements, Haringey Leisure Centres will see around **£15m of investment into the facilities** over the next few years. Improvement works including new studios, a complete overhaul of changing areas, gym expansion and the upgrade of Park Road Lido, are likely to begin next year after the council agreed to outsource the service to Fusion Lifestyle for 20 years, saving £500,000 a year. The 20 year contract relates to the council's three main leisure facilities, Park Road, Tottenham Green and Broadwater Farm. There will be a three year arrangement for White Hart Lane Community Sports Centre. The leisure centres are expected to **remain open for business throughout** the transfer period and improvement works.

Customer experience

54. The latest data on **Haringey's website** shows that overall Haringey online transactions/visits are set to rise by around 8%. There have been big increases in the numbers of e-payments being processed online, as well as e-forms. Survey results show that people are finding it relatively easy to find the information they need, and that navigation and site search work well. Satisfaction with online payments is still a challenge although satisfaction with parking payments has seen a slight increase.
55. This year has also seen a steady increase in the number of **Twitter** followers across all of the Council's services using Twitter.

Emerging Issues

The **Local Government Finance Act 2012** has now received Royal Assent. The Act creates an economic incentive for councils to generate greater levels of income, support local businesses and create jobs. Under the Act, councils will be able to keep half of all business rates levied within their area; the other half will be redistributed in full to local authorities in the form of needs-based grants. The Act also contains measures to establish localised council tax benefit (CTB) schemes. The Council is undertaking a programme of work to respond to these changes.

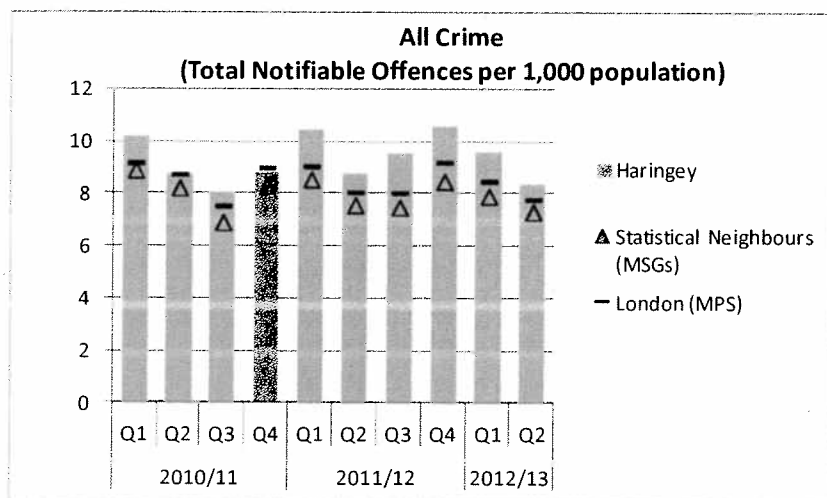
Community Safety

Performance Highlights

- **Violent crime** has increased in the year to September, to 2,391 offences. This is a 13.5% increase compared with the same period last year.
- The number of **property crimes** has reduced by 6% compared to the same period last year.
- The number of **first time entrants** to the youth justice system has reduced to 1,352 per 100,000 10-17 year olds.
- **Use of custody** for 10-17 year olds has increased and is around a third higher than similar boroughs.
- **Youth re-offending rates** have increased from 43.1% to 44.7% of young offenders reoffending within a year.

All Crime

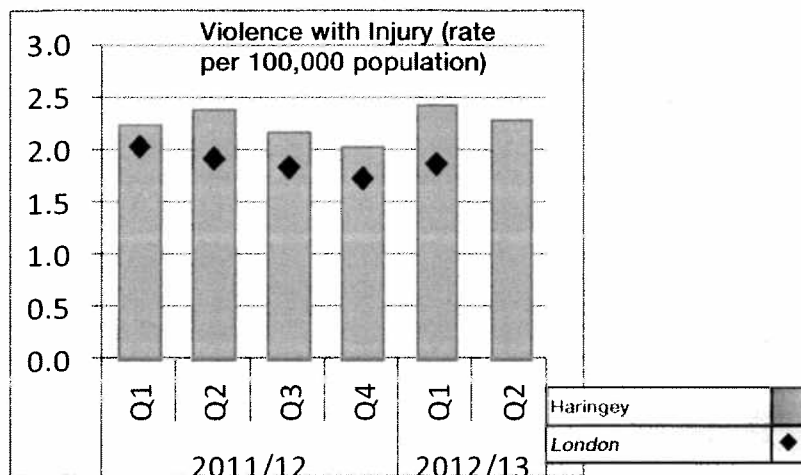
56. There have been 12,444 crimes in the year to date compared to 12,900 in the same period last year, a 4% reduction. Haringey's rate remains above both London and statistical neighbours.



Violent Crime

57. There were 2,391 violent crimes in the year to September, a 13.5% increase compared with the same period last year.

58. **Violence with injury**, the most significant offence within this key performance portfolio has seen a 3% increase in the year to date (1,222 offences) compared to the same period last year. The Metropolitan Police Service (MPS) has set a 6% annual reduction target.



59. A **Youth Offending Service violence reduction programme** has been commissioned and will be developed by Leap Confronting Conflict. Three programmes will be delivered this year with up to 30 YOS clients benefitting. YOS staff were trained at the end of September to deliver the programme beyond March 2013.

Property Crime

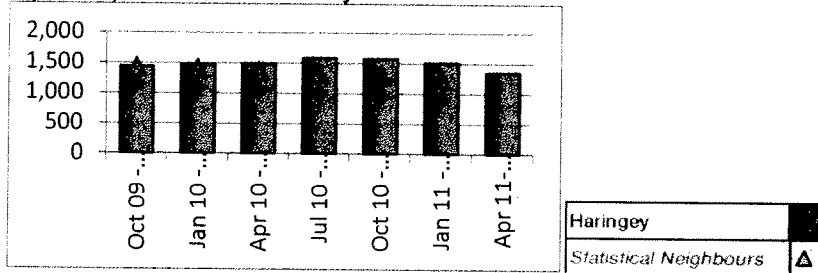
60. There have been 8,345 **property crimes** in Quarters 1 and 2, an improving trend and a 6% reduction on the same period last year. The MPS have set a 5% reduction target for 2012/13.

61. An **Integrated Offender Management Model (IOM)** has been established which knits together the case work of probation, police, the prison estate, providers of drug and alcohol services, and voluntary sector pathway services. This is a cost effective model which pulls resources in from existing roles, budgets and contracts. A business case is being put together for some additional investment from MOPAC (Mayor's Office for Policing and Crime) as part of next year's grant. The initial focus is on property crime and domestic violence offenders.

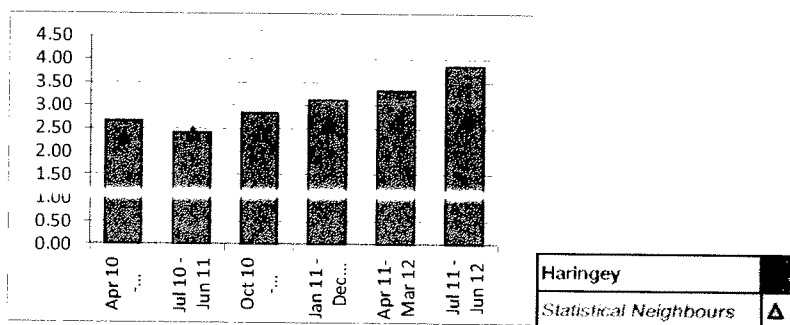
Youth Offending

62. The number of **first time entrants to the Youth Justice System per 100,000 population** reduced in the year to March 2012 compared to the year to December 2011, from 1,508 to 1,352, but remains higher than statistical neighbours. The latest data from the Youth Offending Service shows a further reduction from 256 young people to 228, the lowest numbers of First Time Entrants recorded and a reduction of 13% compared with last year. Diversion through triage and well structured occupational programmes have been a key success factor. Over recent years, the number of first time entrants has seen a significant decrease. However, Haringey remains above the statistical neighbours average in the latest Youth Justice Board data

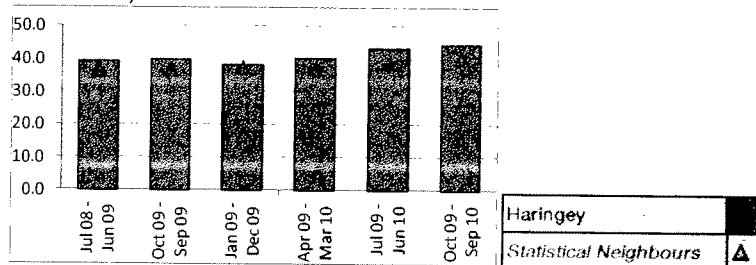
First Time Entrants to the Youth Justice System per 100,000 10-17 year olds.



63. Haringey's rate of custody use (per 1,000 10-17 year olds) has significantly increased from 3.33 to 3.85. This is higher than most of Haringey's YOS family group (Haringey ranks 7th out of 9).



64. Re-offending rates for the October 2009 to September 2010 cohort have increased; 44.7% of offenders in the cohort reoffended compared to 43.1% for the previous cohort (July 2009 – June 2010).



65. Triage continues to be used effectively to lower reoffending rates (the reoffending rate for Triage is only 17%). This involves diverting young people arrested for low level offences from the criminal justice system by referral to one of two triage workers and a health worker if necessary. The young person is assessed and an individual plan of work drawn up. If the young person and family engage with the workers, his/her bail is cancelled and they do not have a criminal conviction.

Anti-Social Behaviour

66. Following an operation led by Haringey Council's Anti-Social Behaviour Action Team eleven men have been banned from loitering around a Seven Sisters hardware store, helping to create a better environment for residents and shoppers. Anti-Social Behaviour Orders (ASBOs) have been issued against the 11 men. Ten of them have been banned from entering the area and engaging in anti-social activity for five years and one has been banned for two years. It is hoped the orders will finally discourage men congregating outside the store on Seven Sisters Road touting for work from builders.

67. Haringey council enforcement officers carried out Operation Elgar with the Met police and the Gambling Commission in a crackdown on illegal gambling seizing 49 machines. The two-day operation saw premises in Green Lanes, West Green Road and Lordship Lane, targeted after concerns were raised by the Gambling Commission about illegal gaming machines in social and snooker clubs. The multi-agency operation is the second of its kind to be carried out in the borough, taking the total haul of machines seized to 93.

Gangs

68. **Serious youth violence** continues to fall and is down 24% compared to the same period last year. A number of projects are being delivered under the Communities Against Guns Gangs and Knives Fund and the Ending Gang and Youth Violence Programme. Haringey is currently the subject of a peer review by Home Office colleagues which aims to develop an evidence-based view of how the area is doing in terms of its EGYV ambitions and to identify practical actions to improve outcomes and productivity. The full review report will be available in December 2012.

69. In September 2012, a **Gangs Exit Project** was awarded to NACRO, a crime reduction charity, to undertake intensive work with 15 key nominals. We will be bidding to Mayor's Office for Policing and Crime (MOPAC) to continue this work in 2013/14.

Domestic Violence

70. A **review of Haringey's DGBV partnership arrangements** was carried out by Standing Together in September 2012. Standing Together, a national organisation that works to promote a co-ordinated, multi-agency community response to domestic violence, is being funded by the Home Office to review 30 partnerships nationally. This review produced several recommendations which are now being considered.

71. The Council co-hosted the **National Practitioners' Seminar** for Those Addressing Young People's Use of Violence. Our co-host, Respect, is the UK membership association for domestic violence prevention programmes and integrated support services.

Emerging Issues

Formation of Community and Safety Fund

Under the Police Reform and Social Responsibility Act 2011, the Home Office has been transferring 2012/13 funds over to the Mayor's Office for Policing And Crime (MOPAC) for distribution. These funds include the Home Office portion of Drug Intervention Programme (DIP) (£13million – 40 per cent of the total DIP fund – the other 60 per cent is distributed by the Department of Health); and the Youth Justice Board's Prevention and Substance Misuse Fund (£2.2 million). This is in addition to the £5.3 million for the Community Safety Fund and £1 million for Communities against Guns, Gangs and Knives which have also been transferred from the Home Office to MOPAC.

For 2012/13 these funds will be distributed in line with previously agreed Home Office allocations. From 2013/14, MOPAC will have responsibility for deciding the allocation and distribution of these funds.

Both these funding streams in addition to the existing Community Safety Fund (and other grants administered by the Home Office but not yet passed over to the MOPAC) will form part of a new Community and Safety Fund in 2013/14 before merging with the main policing pot and becoming one PCC/MOPAC Pot in 2014/15. The total community safety budget for 2013/14 has not yet been announced.

The Legal Aid, Sentencing and Punishment of Offenders Act 2012 (LASPO)

LASPO has implications for knife crime offenders, with almost automatic custody for carrying a knife. LASPO also has implications for remands to custody for 17 year olds, who are now subject to the same framework as 12-16 year olds and are therefore eligible to become Looked After Children remanded to Local Authority accommodation.

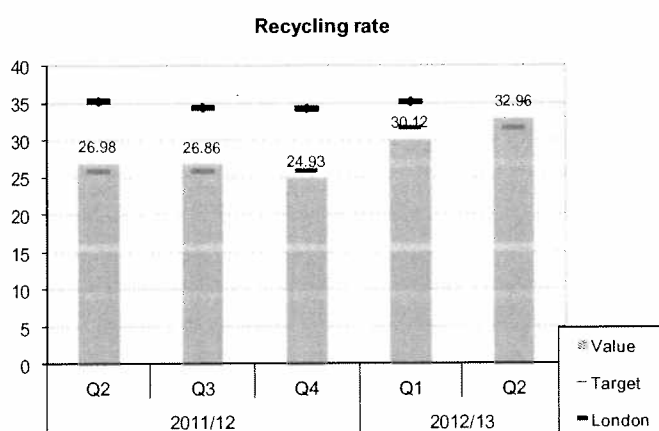
Environment

Performance Highlights

- Haringey's **recycling rate** has improved significantly in the first half of the year to the best ever rate for the borough (32.96%)
- **Levels of litter** were uncharacteristically high in tranche 1, but local monitoring indicates an improvement for tranche 2.
- Haringey's 15 **green flag parks** have retained their flags for this year.

Recycling

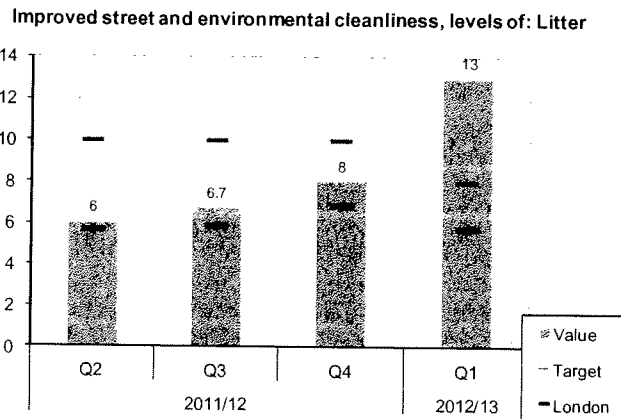
72. 32.96% of household waste was recycled in Quarter 2, continuing the improving trend from the previous quarter. The year to date figure is 31.7%, meeting the annual target. This brings Haringey to within 2.2 percentage points of the London average (35.2% at Q1). The improvement is largely attributable to the roll-out of fortnightly waste collection services in parts of the borough. Since the roll-out in the West, the increase in recycling tonnage collected is such that the dry recycling and organic waste will now be collected on separate vehicles.



73. The **Phase 3 roll-out of fortnightly waste collection services** covering the East of the borough commenced on the 22 October 2012. During the transition phase no properties will wait longer than 14 days for their refuse to be collected.

Cleanliness of streets and public spaces

74. The performance of Haringey's contractor is based on **levels of litter** scores for three 'tranches'. Tranche one performance was uncharacteristically poor but monthly monitoring since tranche one indicates a return to lower levels.



75. In July, Keep Britain Tidy announced that all of Haringey's 15 Green Flag parks have retained their status. Haringey has the third highest number of award winning parks in London.

Carbon emissions

76. A feasibility study has been completed for a decentralised energy network spanning Haringey, Enfield and Waltham Forest building on previous studies for Haringey. In Haringey the network covers parts of the Northumberland Park Area, Tottenham Hale and Tottenham Green. A business case for a cross borough company is now being developed for consideration in early 2013.
77. Haringey has been awarded grant funding from the Department of Energy and Climate Change to support further feasibility work for the development of a licence supply agreement for local authorities. The project is the first of its kind and could help to make Combined Heat and Power schemes more cost effective to run.
78. The Haringey Carbon Commission Report - 'A Sustainable New Economy' - goes further than other local government reports in setting out an ambitious plan for achieving the borough's target of reducing carbon emissions by 40% by 2020, while driving new green investment that will create around 11,000 jobs in Haringey by 2031. The low carbon and renewable sector in UK is worth around £76 billion and the Carbon Commission report maps out how Haringey can become a centre of innovation for tackling climate change, working closely with the voluntary sector, business and Government to create jobs and spread prosperity.'

The report's recommendations include:

- developing an alternative local energy network that limits reliance on the big six energy providers
- establishing a low carbon enterprise district in the Upper Lea Valley, providing incentives for new investment in the low carbon and renewable sectors
- encouraging innovation locally to make homes, businesses, public buildings and transportation more energy efficient
- strengthening community and voluntary organisations committed to the transition to a low carbon economy

Emerging Issues

Fuel poverty consultation

Following the publication of the Hills Report, the Government is consulting on proposed changes to the way fuel poverty is measured in England, the consultation sets out a proposal for a new definition of fuel poverty and the implications of the change in definition for the fuel poverty target. The report recommends a new indicator of the extent of fuel poverty under which households are considered fuel poor if:

- They have required fuel costs that are above the median level; and
- Were they to spend that amount they would be left with a residual income below the official poverty line.

The recommended measures will also look at the depth of fuel poverty.

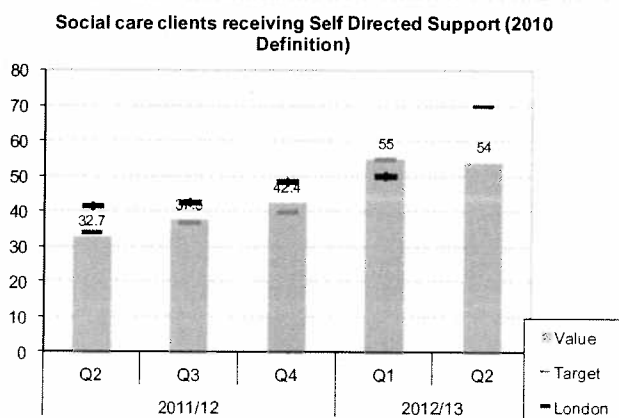
Health and social care

Performance Highlights

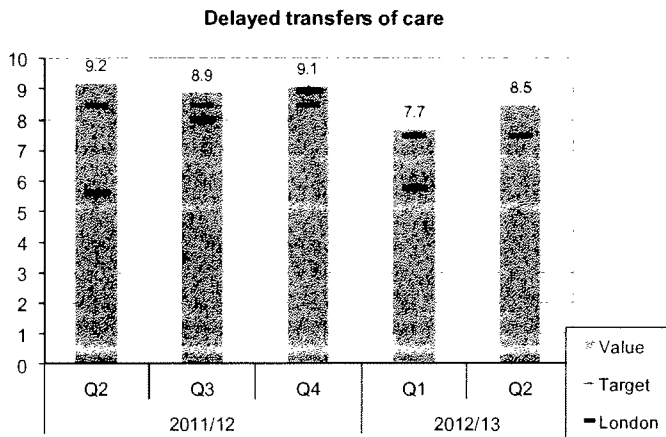
- We are on track to meet the government's 70% target for the number of social care clients receiving **self-directed support**.
- The number of **delayed transfers of care** has slightly increased compared to previous quarter; the service is monitoring the situation with the Mental Health Trust
- The percentage of **adults with learning disabilities in settled accommodation** is better than target as is the percentage of **adults in contact with secondary mental health services living independently**.
- The **rate of under 18 conceptions** has decreased significantly to 36.9 per 1000. This is Haringey's lowest ever quarterly rate, and is closer to the rate for London (34.3 per 1000) and England (33.5 per 1000).
- 1,631 young people have now signed up to the **Come Correct C-Card** (condom distribution) scheme, including 697 so far this year.

Adult Social Care

79. In Q2 there were 1,934 social care clients in receipt of **Personal Budgets** (2,099 on self-directed support) out of a community base of 3,857. As at mid October the service estimates 67% of service users are on personal budgets. The Government has reduced the target to 70% of service users to be in receipt of a personal budget by April 2013 (the original target was 100%).



80. **Delayed transfers of care** have increased compared to the previous quarter, at 8.5 per 100,000 adult population (figure as at August 2012). This is more than the target of 7.5 and higher than the London average (5.8 as at Q1 – although this figure is irregular as it is based on only 15 boroughs). In particular, the number of non-acute delays is showing an increase in terms of year to date reported delays.



81. The increase has been mostly caused by a 'spike' in delays in June 2012 reported by Barnet Enfield and Haringey Mental Health NHS Trust as well as other hospitals providing non-acute care. The number of reported delays in July and August has returned to more usual levels. The service is monitoring the situation carefully with the mental health trust in particular, and is currently querying the June data.

82. The not-for-profit **Metropolitan Care and Repair** service, which has been helping Haringey residents since 1991, was extended for a further two years by Cabinet in September. The service visits people in their homes to offer advice on repairs; contacts for reliable builders, and help accessing grants. It provides support when work is carried out, such as helping with designs, getting estimates for work and liaising with council officers or occupational therapists. Metropolitan also gives affordable practical help to anyone aged over 60 who is a victim of burglary or bogus callers, supports people when they are discharged from hospital, and offers a gardening and handyperson service.

Adult Social Care Benchmarking

83. Analysis of the 2011/12 **Adult Social Care returns** shows that:

- Haringey is in the top quartile for London in providing **personal budgets to carers**, with 705 carers recorded as in receipt of self directed support and/or direct payments in 2011/12.
- Haringey's **permanent admissions to residential and nursing care** were the 8th lowest in London (3rd lowest of statistical neighbours group) in 2011/12, with 119 admissions (67.7 per 100,000).

Teenage pregnancy

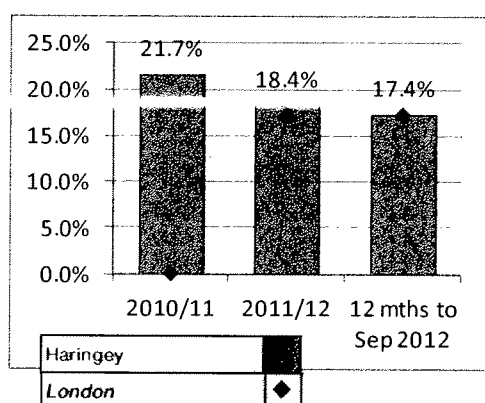
84. The quarterly rates for **under-18 conceptions** released on 29th August 2012 showed that Haringey's rate for second quarter 2011 was 36.9 per 1000. This is a significant decrease from both the previous quarter (58.0 per 1000) and the same quarter in 2010 (68.5 per 1000) and is Haringey's lowest quarterly rate, closer to the rate for London (34.3 per 1000) and England (33.5 per 1000). However, small numbers in quarterly data releases can result in marked quarter to quarter variation - we therefore base our assessment of trends on the more robust annual and three year aggregate data.

85. The following initiatives seek to raise awareness of teenage pregnancy and improve access to contraception and sexual health services.

- The number of access points to **Haringey's C-card scheme** which offers free condoms to under 25 year olds now stands at 11, with another 4 planned by March 2013. Following 697 new registrations since April 2012 there are now 1,631 young people registered with the scheme.
- Pupils from Park View School, Woodside High and Hornsey School for Girls have contributed to the development of a free **health and wellbeing mobile app** for 13–19 year olds, a young people's sexual health awareness booklet as part of a new teenage pregnancy and sexual health media campaign in Haringey. The app, booklet and campaign will be launched later this year.

Health

86. **Successful completions of drug treatment** for the 12 months to September 2012 have declined slightly to 17.4% compared to 17.6% as at quarter 1. This remains slightly better than the London average, but represents a decline from 2011/12.



87. Quarter two performance on **NHS Health Checks** is 1,103 though some data is still awaited from general practitioners for this quarter, the annual target is likely to be achieved. The **Men's Health** scheme that is in partnership with Tottenham Hotspur Foundation and part funded by the Premier League has also commenced and is reaching populations not registered with GPs.

88. Following the launch in May of Haringey's **Director of Public Health annual public health report**, 'All food and no play.... are Haringey's children healthy?' to try to get people thinking and talking about childhood obesity the public health team attended the Area Forums during the summer and other forums to raise awareness and to ask residents their views on how the council should tackle childhood obesity? The views gathered from the resident debate have informed the work plan led by public health.

As part of this work the Council's public health directorate is delivering brief intervention training for staff in children's centres, general practice, health centres and schools to promote healthy eating and physical activity. To date 4 courses have been held and 54 people trained (2 further courses are scheduled before March 2013).

89. The **Enfield and Haringey Tobacco Control Alliance Tobacco Control Strategy 2012** now has a clear action plan to help stop people from starting to smoke, encourage existing smokers to quit and educate children and adults about the dangers of second hand smoke.

Priorities include: developing children's play areas in parks that are smoke free and tackling Shisha use in the borough.

Emerging Issues

Drug and alcohol services

The responsibility for providing local drug and alcohol services will transfer from the NHS to the local authority from April 2013. Services will be purchased by Haringey Council which gives the council the opportunity to improve services and make the best use of the money available. The council is currently consultation on the changes (until 16 November 2012) and Key findings and details about future treatment services will be available on the council web pages from December 2013 onwards.

Adult Social Care Reform

On 11 July 2012, the Department of Health published three long-awaited documents relating to the reform of adult social care:

- The White Paper: 'Caring for our future' – aims to develop a system that will promote wellbeing and independence at all stages, to transform people's experience of care and support, and to give people control over their own budget and their own care and support plan
- The Draft Care and Support Bill - provides enabling legislation for the reforms set out in the White Paper and will be introduced to Parliament in late 2013. The Bill proposes a single modern piece of law for adult care and support, replacing more than 12 separate pieces of legislation.
- The Adult social care funding reform progress report - accepts in principle a number of the key elements of the Dilnot Commission including a financial protection through a cap on costs, extended means testing, national minimum eligibility criteria and deferred payments available to all. At this stage there has been no agreement on funding the proposals.

Care and Support Specialised Housing Fund

Over five years from 2013/14, £40m capital funding will be made available by the Department of Health for The Mayor's Care and Support Specialised Housing Fund to support the development of specialised housing for older people and younger disabled adults living in London. The funding may be supplemented by up to a further £20m capital funding available in the first two years of the programme. It is anticipated that combined the fund will initially accommodate at least 1,500 Londoners with specialised housing needs. The fund will run from 2013-14 and complete at the end of 2017-18. It will be delivered in two phases. Phase one invites bids for supported housing developments that require housing grant. Phase two invites expressions of interest on stimulating the private housing market. The advisory panel will input into phase two of the fund. The bidding round opens on 26 October 2012 and closes on 18 January 2013.

A new report (Protecting people, promoting health - A public health approach to violence prevention in England) outlines the new public health approach to reducing the ill-health directly and indirectly caused by violence. It draws on the latest evidence to show that many of the key risk factors that make individuals, families and communities vulnerable to violence are changeable. The report also contains new figures on the cost of violence, estimating national costs to the NHS and a wider cost to society.

**Appendix 1: Performance Tables Quarter 2
Council Plan Performance Assessment 2012/13**

1. Work with local businesses to create jobs for local people

Ref:	Description	2011/12		Polarity		Period Covered	C1 2012/13		Q2 2012/13		2012/13		2012/13	
		Value	New Indicat or	Good Performance is:	Value		Value	Year to Date Value	Target	Traffic Light	Direction of Travel			
HY476	Number of jobs created through the Haringey Jobs Fund		New Indicat or	High		April 12 to Sept 12	14	3	17	20	Red			
HY477	Haringey residents supported into sustained employment through the Jobs for Haringey Programme		New Indicat or	High		April 12 to Sept 12	0	0	0	0	Green			
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	6.5		Low			6.3	6		No target Set	Data Only	↕		

3. Tackle the housing challenges

Ref:	Description	2011/12		Polarity		Period Covered	Q1 2012/13		Q2 2012/13		2012/13		Traffic Light	2012/13		Benchmarking
		Value	Good Performance is:	Value	Value		Value	Value	Year to Date Value	Target	Direction of Travel					
HY4a	Number of homelessness acceptances	573	Low	April 12 to Sept 12	119	145	264	372	Green	↑	Haringey acceptance numbers for the 12 months to September 2012 (591) remain above the most recent London benchmarking figure of 362 (12 months to June 2012).					
HY4b	Number of homelessness preventions	554	High	April 12 to Sept 12	126	100	226 ¹	244	Red	↓						
HY156	Number of households living in temporary accommodation	2,944	Low	April 12 to Sept 12	2,906	2,896	2,896 ²	3,000	Green	↑	Haringey has the 2nd highest number of households in TA across London and is well above the average of 1133.					
HY66	Voids: Average relet times for local authority dwellings (calendar days)	34.2 days	Low	April 12 to Sept 12	29.7 days	32.6 days	31.8 days	30 days	Red	↑						
Op155	Number of affordable homes delivered (gross)	458 ³	High	2011/12	N/A	N/A		340	Green	↑						

¹ This monitors the total number of cases where positive Housing Advice and Options actions were successful in preventing or relieving homelessness. In Quarter 2 100 households were prevented from becoming homeless, 54 households were enabled to remain in their existing home through homelessness prevention and 46 were prevented or relieved households assisted in obtaining alternative accommodation.

² Haringey's households in TA are showing a reduction over time similar to Newham and Enfield but unlike Brent and Croydon whose figures have increased year on year for the last 3 years.

³ This is an annually reported indicator but Haringey's 2011/12 figure has been included in a recent data release and included here as this is the first time this data is available to report.

4. Improve school standards and outcomes for young people

Ref:	Description	2011/12		Polarity		Q1 2012/13		Q2 2012/13		2012/13		2012/13		2012/13		Traffic Light	Direction of Travel	Benchmarking
		Value	Good Performance is:	Period Covered	Value	Value	Year to Date Value	Target	Value	Year to Date Value	Value	Year to Date Value	Value	Year to Date Value				
OP383	Re-referrals within 12 months of the previous referral	16.6%	Low	Apr 2012 to Sept 2012	16.4%	18.5%	17.4%	16%	Amber	↘	Levels are similar to those reported by our statistical neighbours (17%) but lower than those reported nationally (26%) in 2011/12.							
OP388a	The rate of Children Subject to a CP plan per 10,000 pop	49.3		Snapshot as @ Sept 2012	51.91	56.94	52.1	Red	↗	Our statistical neighbour rate of children subject to a plan per 10,000 population is 43 and England rate is 46 (2011/12 data). Haringey's rate is almost a third higher than statistical neighbours rates.								
OP389a	The rate of Children in care per 10,000 pop	99		Snapshot as @ Sept 2012	-	94	91	Amber	↘	Haringey's rate of CIC is higher than the statistical neighbour average of 73 and significantly higher than the England rate (59).								
HY62	Stability of placements of looked after children: number of moves	10.3%	Low	Snapshot as @ Sept 2012 based on August 2011 to Sept 2012	9.9%	7.6%	11%	Green	↗	Haringey's performance is lower than our statistical neighbours (10.3%) and England (10.7%)								

⁴ This relates to 173 out of 996 children who had been referred to children's social care where there had been another referral within the previous 12 months.

⁵ The rate of children subject to a plan was 50 last September and equates to 38 more children subject to a CP Plan in 2012. Please note that these figures have been revised in line with new population estimates for Mid-Year 2011.

⁶ The rate of children in care at 94 per 100,000 population is a significant reduction compared to this time last year (108). Please note that these figures have been revised in line with new population estimates for Mid-Year 2011.

⁷ This is based on the number of placements a child has experienced and provides the percentage who have had three or more placements during the last year (the figures are therefore based on a rolling year).

Ref:	Description	2011/12		Polarity		Period Covered		Q1 2012/13		Q2 2012/13		2012/13		Traffic Light		2012/13		Benchmarking
		Value		Good Performance is:		Value		Value	Value	Year to Date Value	Target	Direction of Travel			Direction of Travel			
HY117	Academic Age Yr 12-14 % who are not in education, employment or training (NEET)	4.3%	Low	Snapshot as @ Sept 2012	3.6%	5.5%	8.9%	5.5%	8.9%	Green	↑	As at July 2012 Mean for statistical neighbours was 5.1%, for London 4.6% and England 6.1%. Haringey at July was 3.8%, better than statistical neighbour average.						
HY 74 (NI 73)	Achievement at level 4 or above in both English and Maths at Key Stage 2	71.0%	High	August 2012	-	77%	77%	77%	77%	Green	↑	Key Stage 2 results (end of primary school) show a 6% improvement for the percentage of pupils achieving level 4 or above in both English and maths. The result for England in 2011 was 74%.						
HY75	Achievement of 5 or more A*- C grades at GCSE including English and Maths	57.3%	High	August 2012	-	60%	56%	60%	56%	Green	↑	Compares with an England average figure for 2011/12 of 58.6% and a London figure of 61.3%. These are provisional results subject to validation by the DFE. Haringey is ranked 78 th place out of 151 local authorities.						
HY 31 (NI 92)	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	32.1%	Low	August 2012	-	32.5%	31.4%	32.5%	31.4%	Amber	↓	For children achieving a good level of development the gap with the national has increased from 5% in 2011 to 8% in 2012. The rank on this measure has dropped from 122 nd to 138 th . Haringey's ranking on the gap between the lowest achieving 20% has dropped from 103 rd to 132 nd . England 30.1 and London 30.8.						

8 Data are collected monthly. However, this indicator and NEET targets use an annual result which is based on three one month snapshots at the end of November, December and January each year.

⁹ This figure is provisional and subject to validation. Provisional GCSE results released on 18th October show Haringey's performance as 57.9 but the estimate above is based on early information from the schools as they remove 'recent arrivals' from their data. It compares with an England average figure for 2011/12 of 58.6%.

¹⁰ The percentage of children achieving a good level of development (Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Social and Emotional Development and Communication, Language and Literacy) has continued to improve but not as fast as results in England.

Ref:	Description	2011/12		Polarity		Period Covered	Q1 2012/13		Q2 2012/13		Traffic Light	2012/13 Direction of Travel	Benchmarking
		Value	Good Performance is:	Value	Value		Value	Year to Date Value	Target				
HY493 a	Proportion of Primary schools rated outstanding or good by OFSTED				September 2012		59%	64% ¹¹		Red		As at end of August 2012, 35 out of a total of 59 primary schools (59%) were rated good or outstanding compared to 73% for London. Our aim is to improve school ratings to the London average. This can take a number of years as it depends on the cycle of Ofsted inspections. The direction of travel is the key issue to be monitored in this performance.	
HY493 b	Proportion of Secondary schools rated outstanding or good by OFSTED				September 2012		62%	69% ¹²		Red		As at the end of August 2012, 8 out of 13 secondary schools were rated good or outstanding (62%) compared to 80% for London. Our aim is to improve school ratings to the London average. This can take a number of years as it depends on the cycle of Ofsted inspections. The direction of travel is the key issue to be monitored in this performance.	
HY479	School Places - % getting their first preference (Primary)	80.0% (AY 12/13 entry) ¹³	High	High	AY 13/14 entry	Annual Indicator	Data available June 2013	80.0%					
HY480	School Places - % getting their top preference (Secondary)	69.9% (AY 12/13 entry)	High	High	AY 13/14 entry	Annual Indicator	Data available June 2013	70.0%			↑		

¹¹ Reduce number of inadequate schools from 3 to 0. Reduce number of satisfactory schools by improving their ratings when they are inspected. Currently 21 schools are satisfactory

¹² Reduce number of inadequate schools from 1 to 0. Reduce number of satisfactory schools by improving their ratings when they are inspected. Currently 4 schools are satisfactory

¹³ School place preference figures are an initial snapshot for 2012/13 entry based on original preferences at March 2012.

Ref:	Description	2011/12		Polarity		Period Covered		Q1 2012/13		Q2 2012/13		2012/13		2012/13		2012/13		2012/13	
		Value	Good Performance is:	Value	Good Performance is:	Value	Period Covered	Value	Value	Year to Date Value	Target	Traffic Light	Direction of Travel	Benchmarking					
HY483	Average days from becoming looked after to being placed for adoption for children adopted in period	715	Low	April to Sept 2012	678	722 ¹⁴	639 national threshold	Red	↓	The Government's Adoption scorecard for the rolling 3 year period 2009-2012 shows Haringey's average days as 749 days. This compares with an average of 636 days for England.									

The following indicators are new indicators, reported annually, and data for 2012/13 is not currently available:

- Average days from Court Authority to Adoption Match
- Average days from receipt of application form to decision of suitability to adopt

¹⁴ This is the average days for adopted children only April to September 2012. This compares with a national threshold figure of 636 days for England for the rolling years 2008 to 2011. Haringey's 2008-11 average days were 739.

5. Deliver responsive, high quality services to residents

Ref:	Description	2011/12		Polarity		Period Covered	Q1 2012/13		Q2 2012/13		2012/13		Traffic Light	2012/13 Direction of Travel	Benchmarking
		Value	Good Performance is:	Value	Value		Year to Date Value	Target	Year to Date Value	Target					
HY181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	22	Low	13.2	12.4	12.8	18	12.8	18	Green	↑	For 2011/12 London averages; 23.46 days for new claims and 9.88 for change of circumstances. Haringey's performance was significantly worse than average in 2011/12 with 34 days for new claims and 22 days for change of circumstance.			
HY9	% of council taxes due for the financial year which were received in year	95.3%	High	30.04%	57.7%	57.7%	57%	57.7%	57%	Green	↑	London average at Q1 31.7%			
HY502	Members' Enquiries - average days to process	10	Low	8.8	8.1	8.5	10	8.5	10	Green	↑				
HY503	FOI's - average days to process	17.5 ¹⁵	Low	18.4	20.1	19.3	20	19.3	20	Green	↓				
HY12a	Days sick per full time equivalent employee (Excluding Schools' Staff)	7.33	Low	7.43	7.09	7.09	7	7.09	7	Amber	↑	London average 7 days as at Q1.			
HY500	Complaints Average days to process stage 1	12.5	Low	12.1	10.9	11.5	15	11.5	15	Green	↑				
HY501b	Complaints - % escalated to stage 2	5%	Low	8.37%	8.98%	8.98%		8.98%		Data Only	↓				

¹⁵ For October to March only

Ref:	Description	2011/12		Period Covered	Priority	Q1 2012/13		Q2 2012/13		2012/13		2012/13	Benchmarking
		Value	Good Performance is:			Value	Value	Year to Date Value	Target	Direction of Travel			
Op501	Complaints S2, Independent reviews average days to process	70.2% in 25 days	Low	April 2012 to Sept 2012	Low	23.2	21.5	22.8	25	Green	↑		

The following indicator is reported annually and data for 2012/13 is not currently available:

- Resident satisfaction with contacting the council

6. Community Safety

Ref:	Description	2011/12		Period Covered	Priority	Q1 2012/13		Q2 2012/13		2012/13		2012/13	Benchmarking
		Value	Good Performance is:			Value	Value	Year to Date Value	Target	Direction of Travel			
HY23	Violent Crime Portfolio (KPI 1)	4158	Low	April 2012 to Sept 2012	Low	1216	1175	2391	3950 (annual)	Red	↓		
HY25	Property Crime Portfolio (KPI 4)	17571	Low	April 2012 to Sept 2012	Low	4403	3942	8345	16692 (annual)	Green	↑		
HY58	Victims of domestic violence feeling well advised and supported	100%	High	July to Sept 2012	High		96%	96% ¹⁶	90%	Green	↓		
HY331	Repeat victimisation of domestic violence (Hearthstone)	20%	Low	July to Sept 2012	Low		18%	18% ¹⁷	21%	Green	↑		

¹⁶ Of the 62 people who completed a customer feedback form, 40 gave a "very satisfied" (65%) rating and 19 people were "satisfied" (31%) with the service.

¹⁷ Of the 62 returned questionnaires, 11 reported returning following an incident with the same partner

Ref:	Description	2011/12		Period Covered	Quality	Q1 2012/13		Q2 2012/13		2012/13		Traffic Light	2012/13 Direction of Travel	Benchmarking
		Value	Polarity			Value	Value	Year to Date Value	Target					
HY 473	First time entrants to the Youth Justice System per 100,000 aged 10-17 population ¹⁸	1508 (Jan to Dec 2011) ¹⁸	Low	April 11 – March 12	1508	1352	1352	1508	1508	1352	1508	Amber	↑	Haringey ranks seventh out of nine authorities in its YOS family group.
NI 43	Use of custody rate per 1,000 of 10-17 population Rolling Year	3.33 (April 2011 to March 2012)	Low	July 2011 to June 2012	3.85 ¹⁹	3.85	3.85	3.85	3.85	3.85	3.79	Amber	↓	Haringey ranks seventh out of nine authorities in its YOS family group.
HY495	Re-offending rates after 12 months rate Rolling Year	43.1 (Jul 2009 to Jun 2010)		Oct 2009 to Sept 2010	43.1 (Jul 2009 to Jun 2010)	44.7 ²⁰	44.7	43.1	43.1	44.7	43.1	Amber	↓	Haringey ranks ninth out of nine authorities in its YOS family group.

The following indicator is reported annually and data for 2012/13 is not currently available:

- Percentage of people thinking that the Council and partners are doing a good job dealing with crime and anti-social behaviour (formerly NI21). Residents' Survey.

¹⁸ This is a decrease of 9% on the previous 12 month period

¹⁹ Haringey's rate of custody has significantly increased from 2.66 to 3.85. This equates to 65 custodial sentences in Haringey compared with 45 for the previous 12 month period.

²⁰ This data relates to October 2009 to September 2010 cohort and shows re-offending rates have increased significantly; 44.7% of offenders have re-offended, an increase of almost 5% since the previous period. This relates to 474 young people in the cohort, 212 re-offended committing 575 offences.

7. Environment

Ref:	Description	2011/12	Polarity	Period Covered	2012/13		Traffic Light	2012/13		Benchmarking
		Value			Q1 2012/13 Value	Q2 2012/13 Value		Year to Date Value	Target	
HY192	Recycling rate	26.17%	High	April 2012 to Sept 2012	30.47%	32.96%	Green	31.7%	31.7%	As at Q1 Haringey's recycling performance was below the London average of 35.3%.
HY195a	Improved street and environmental cleanliness, levels of: Litter	7%	Low	April to July 2012	13% ²¹	Not yet available	Red	13%	8%	Q1 comparison across London shows Haringey's land with unacceptable levels of litter is significantly higher than average 5.8%

The following indicator is reported annually and data for 2012/13 is not currently available:

- Carbon emissions

²¹ These were the Tranche 1 results. Tranche 2 will be between August and November and Tranche 3 between December and March. These results were uncharacteristically poor and not in line with recent litter scores or typical of recent sweeping performance which has been good. Litter is monitored monthly and performance was 6% in September but the contractor's performance is measured by the scores for June, October and February each year.

8. Health and Social Care

Ref:	Description	2011/12		Polarity		Q1 2012/13		Q2 2012/13		2012/13		2012/13		Benchmarking
		Value	Good Performance is:	Value	Period Covered	Value	Value	Year to Date Value	Target	Traffic Light	Direction of Travel			
HY130	Social care clients receiving Self Directed Support	42.4%	High	55%	April 2012 to Sept 2012	54%	54% ²²	54% (to Oct 2012)	Green	↑	A comparison across London for Quarter 1 shows that Haringey's performance was better than average (49.8%). The England average for 2011/12 was 43%.			
HY112	Under 18 conception rate per 1000 pop. Reported 12 months in arrears	64.7 (2010 rate)	Low	58 (Q1 2011)	Rolling year quarterly update	36.9 (Q2 ²³ 2011)	Data Only	↑	Data Only	↑	This is Haringey's lowest quarterly rate, closer to the rate for London (34.3) and England (33.5 per 1000). However, please remember that the small numbers in quarterly data releases can result in marked quarter to quarter variation - we therefore base our assessment of trends on the more robust annual and three year aggregate data.			
HY131	Delayed transfers of care	9.0	Low	7.7	April 2012 to August 2012	8.5	8.5 ²⁴	7.5	Red	↑	Amongst the 5 North London Central Boroughs Haringey's rate of DTOC was the highest at Q4 2011/12.			

²² This equates to 1,934 Personal Budgets or 2099 on SDS out of a community base of 3857. Targets for this measure have been re-profiled from October to hit the revised government target of 70% of people in receipt of community services to have a personal budget by end-March 2013. The October target is 54% and the service has achieved 56%.

²³ Data released on 29th August 2012 shows a decrease from both the previous quarter (58 per 1000) and the same quarter in 2010 (68.5 per 1000). The latest data just released for second quarter 2011 showed an encouraging decrease.

²⁴ This measures the impact of hospital services (acute, mental health and non-acute) and community-based care in facilitating timely and appropriate transfer from all hospitals for all adults. This is an average of the number of delays per 100,000 adult population.

Ref:	Description	2011/12		Polarity	Period Covered	Q1 2012/13		Q2 2012/13		2012/13		Traffic Light	2012/13	
		Value	Good Performance is:			Value	Value	Value	Year to Date Value	Target	Direction of Travel		Benchmarking	
HY145 (NI 145)	Adults with learning disabilities in settled accommodation	47.2%	High	April 2012 to Sept 2012	6.7%	36.0%	32.4% ²⁵	Green	↕	The average for London in 2011/12 was 65%.				
HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	70.1%	High	April 2012 to Sept 2012	74.4%	75.6%	75.0%	Green	↕	83.2% was the average for London in 2011/12.				
HY42	Permanent admissions to residential and nursing care homes, per 100,000 popn	67.23	Low	April 2012 to Sept 2012	18.86	36.57	36.6 ²⁶	Amber	↕	Haringey's permanent admissions were the 8th lowest in London in 2011/12, 119 admissions (67.7 per 100,000). The 3rd lowest when compared with Haringey's comparator Boroughs.				
HY50	Leaving drug treatment free of drug(s) of dependence	20%	High	12 months to Sept 2012	17.6% (July 2011 to June 2012)	17.4% (Oct 2011 to Sep 2012)	18.4%	Amber	↕	The proportion, although slightly decreased, is still above the national average (14.8%).				

²⁵ The end of year target is 65% and progress towards the target has been profiled throughout the year.

²⁶ There have been 64 permanent placements into residential and nursing care between April and September 2012. Of these 64, 59 were for older people and 5 were for adults.

Ref:	Description	2011/12		Polarity	Period Covered	Q1 2012/13		Q2 2012/13		2012/13		Traffic Light	2012/13		Benchmarking
		Value	Good Performance is:			Value	Value	Year to Date Value	Target	Direction of Travel					
HY96	Number of 4-week smoking quitters who attended NHS Stop Smoking Services	2124	High	April 2012 to Sept 2012	336	223	559 ²⁷	800	Red	↑	Amongst the 5 North Central London Boroughs Haringey was average in 2011/12.				
HY97	NHS Health Checks - Undertaken	6047 or 9.2%	High	April 2012 to Sept 2012	2499	1103	3602	No target set	Red	↑	As at Q1 2012/13 Haringey reported the highest percentage of eligible clients receiving and NHS health check amongst the 5 North Central London Boroughs.				
HY490	Number of young people in the C-Card (contraception) scheme	New Indicator	High	April to Sept 2012	463	231	694	No target set							

The following indicators are reported annually and data for 2012/13 is not currently available:

- Social care related quality of life
- Overall satisfaction of people who use services with their care and support
- Prevalence of healthy weight in 4-5 year olds (% Obesity)
- Prevalence of healthy weight in 10-11 year olds (% Obesity)
- Infant mortality rate
- Average life expectancy

The following are new indicators for 2012/13 for which data is not currently available

- Overall satisfaction of carers with social services
- The proportion of carers who report that they have been included or consulted in discussions about the person they care for

²⁷ This is a provisional year to date figure as at the end of September 2012 based on provisional data for quarters one and two. There is a lag in reporting for this indicator and the official Department of Health reporting date for Q2 is 10th December. All quarterly data is subject to change up to the final reporting date for 2012/13 data but Innovision, who collate smoking quitters data, indicate a predicted April – September outturn of 640.

Appendix 2: How Haringey compares to London (Quarter 1, 2012/13)

Haringey		London	
Risk and vulnerability			
LIS 1: violence against the person crime rate per 1,000 population (NI 15)	5.69	8.0	6.7 5.5 4.3 3.0
Year to Date Apr 12 to Jun 12			
LIS 2: Robbery, dwelling burglary, and theft off from a motor vehicle crime rate per 1,000 population (NI 16)	9.0	9.0	7.4 5.8 4.1 2.5
Year to Date Apr 12 to Jun 12			
LIS 3: Total notifiable crime rate per 1,000 population (LIS 3)	28.8	69	55 41 28 14
Year to Date Apr 12 to Jun 12			
LIS 4: % of childrens core assessments completed within 35 days (NI 60)	73.5	60	69 77 86 94
Year to Date Apr 12 to Jun 12			
LIS 5: % of child protection cases reviewed within required timescales (NI 67)	100	90	93 95 96 100
Year to Date Apr 12 to Jun 12			
LIS 6: % of children having a child protection plan for 2nd or subsequent time (NI 65)	5.0	22.2	16.7 11.1 5.6 0.0
Year to Date Apr 12 to Jun 12			
LIS 7: % of referrals to children's social care going on to initial assessment* (NI 68)	90.4	24	41 58 75 92
Year to Date Apr 12 to Jun 12			
LIS 8: % of vulnerable people supported to maintain independent living (NI 142)**	n/a	89	92 95 98 100
Full year Apr 11 to Mar 12			
LIS 9a: average length in days of processing HB/CT benefit new claims (NI 161a)	34.0	40	32 25 17 9
Full year Apr 11 to Mar 12			
LIS 9b: average length in days of processing HB/CT benefit change of circumstance (NI 181b)	22.0	22	17 13 8 4
Full year Apr 11 to Mar 12			
Education			
LIS 10: % of pupils achieving level 4 or above in both English and Maths at KS2 (NI 73)	71.0	71	75 79 83 87
Annual 2010-11			
LIS 11: % of LAC achieving 5 A*-C GCSEs (inc English and Maths) (NI 101)**	n/a	7	11 15 20 24
Annual 2010-11			
LIS 12: % of persons in school years 12-14 who are NEET (NI 117)	3.6	8	6 5 4 3
Year to Date Apr 12 to Jun 12			
LIS 13: % of social care clients receiving Self Directed Support (NI 130)	55.0	28	43 57 71 86
Year to Date Apr 12 to Jun 12			
LIS 14: % of carers receiving needs assessment or review (NI 135)	6.8	4	21 39 56 74
Year to Date Apr 12 to Jun 12			
LIS 15: % of care leavers in employment, education or training (NI 148)	72.7	11	33 56 78 100
Year to Date Apr 12 to Jun 12			
LIS 16: % of working age people on out of work benefits (NI 152)	17.4	19	15 11 7 4
Year to Date Apr 12 to Jun 12			
Snapshot as at February 12			
LIS 17: number of households living in temporary accommodation (NI 156)	2906	3119	2361 1604 46 89
Snapshot as at 30 Jun 12			
LIS 18: number of homeless applications accepted (LIS 18)	n/a	644	660 476 92 108
Rolling year Jul 11 to Jun 12			
Waste			
LIS 19: kg of residual waste per household (NI 191)	161	260	222 184 145 107
Year to Date Apr 12 to Jun 12			
LIS 20: % of household waste sent for reuse, recycling & composting (NI 192)	27.9	10	21 32 43 53
Year to Date Apr 12 to Jun 12			
LIS 21a: % of land that has unacceptable levels of litter (NI 195a)	13.0	13	10 7 4 1
Most recent survey			
LIS 21b: % of land that has unacceptable levels of detritus (NI 195b)	20.0	27	21 14 8 1
Most recent survey			
LIS 21c: % of land that has unacceptable levels of graffiti (NI 195c)	0.0	13.0	9.8 6.5 3.3 0.0
Most recent survey			
LIS 21d: % of land that has unacceptable levels of fly posting (NI 195d)	2.0	7.5	5.6 3.8 1.9 0.0
Most recent survey			
Financial			
LIS 22: % of council tax collected (BVPI 9)	30.0	24	30 37 43 50
Year to Date Apr 12 to Jun 12			
LIS 23: % of non domestic rates collected (BVPI 10)	30.9	24	29 35 40 46
Year to Date Apr 12 to Jun 12			
LIS 24: average sickness days per FTE (2010-11 Q4 onwards excludes school staff) (BVPI 12)	7.4	9.9	8.7 7.5 6.3 5.1
Rolling year Jul 11 to Jun 12			
LIS 25a: % of minor applications determined within 8 weeks (NI 157b)	73.2	29	45 60 76 92
Year to Date Apr 12 to Jun 12			
LIS 25b: % of other planning applications determined within 8 weeks (NI 157c)	74.6	40	54 67 81 95
Year to Date Apr 12 to Jun 12			



Guidance notes

a. The diamond represents performance for your chosen borough. To the right of the black bar represents better than average performance, to the left represents lower than average performance.

b. Lower than average performance does not necessarily imply poor performance, and vice versa.

c. ** This denotes there are fewer than 16 returns for that indicator.

d. Please note that the national comparator measure does not necessarily relate to the same time period as borough data. Please see 'explanations' for further information.

e. (a) This denotes that where the data for an indicator has been procured by London Councils, the borough submitted their own data instead.

key

- ◆ borough performance
- average performance
- national comparator